

ESRI

AN ISLAND OF EVIL

The truth about the horrors of
Environmental Systems Research Institute
and its crimes against humanity

by

Luis Angel López

July 6, 2014

He is your best worker, isn't he?

- Jesus Christ

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Parody of ESRI

Based on true events

*The stone that the builders rejected
has become the cornerstone;
this was the Lord's doing,
and it is marvelous in our eyes.
(Matthew 21:42)*

Jack: Why pay our employees when we can fire them and hack into their computers to rob them?

Laura: And if they ever find out?

Jack: We can terminate them. LOL

Laura: But if we fail to “*terminate*” them?

Jack: We'll be careful. We'll just wait until it's dark so nobody discovers us...

Laura: (*hysterical*) But if they survive?!?!

Jack: Don't worry, at least we can still steal from them.

Laura: Yes, yes... and we can even copyright what we have stolen so that the law may protect us.

Jack: No, we ARE the law, honey! It's our private island, remember?

ESRI LAW

"EZRIId, as your employer, has similar rights to terminate [you] at any time, with or without notice and with or without cause. Only the owners of EZRIde can enter into an employment contract for a specified period of time or make any agreement contrary to EZRIId policies and/or procedures."

EZRIId(e) Employee Handbook, p. 4

Laura: Yes! And we even have the advantage of not having to wait until our slaves post their creations online.

Jack: Nope.

Both proud owners: EZRIde or EZRIId! LOL

"In our island, that's been our philosophy since 1969."

Laura: We're so smart.

Jack: That's why I love you, honey BOO, BOOO.

Both proud owners: (*Jack and Laura's best wishes*) Sweet Dreams!

"[Because] our reputation is built on contributing our technical knowledge, our special people, and valuable experience to the collection, analysis, and communication of geographic information. This helps our world better solve problems."

WE ARE HIRING... 😊

Mandy's Innocence

Mike Deblieux Human Resources

For presentation to workplace contributors

The Workplace Island Workshop for California Employees

*Preventing discrimination, harassment, sexual harassment and
retaliation in the workplace*

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m. *2005*
Participant Date

EZRIDE

*Motivational speeches,
in-company workshops
on writing performance
reviews, documenting
discipline, preventing
sexual harassment,
interviewing, making the
transition to supervisor,
leadership, workplace
violence and more.*

In our island, that's been our personal philosophy since 1969.

Getting Started

Work together. Talk about why you agree or disagree with your answers.

1. Which of the following federal laws prohibits sexual harassment in the workplace?

- a. Equal Pay Act of 1963
- b. Age Discrimination in Employment Act of 1967
- c. Americans with Disabilities Act of 1990
- d. Civil Rights Act of 1964 as amended
- e. Sexual Harassment Prevention Act of 1986

?

2. Using your employer's computer to forward a joke about gay men that is already widely disseminated to a friend and only a friend would not be a violation of your employer's policy against harassment or discrimination because it is a private message and millions of people have already seen it.

True False



Luis Angelo

3. If someone tells a joke at work that you don't like, sends an e-mail that offends you or touches you in a way you do not want to be touched, it is easy to ask them to stop.

True False



4. As long as they don't complain about it, it would be okay to refer to co-workers by nicknames like *Gramps*, *Hunk* and *Baby*.

True False

5. Anita is Tom's supervisor. She frequently makes sultry comments about his appearance. She talks to him in a soft voice that she doesn't use for anyone else. Tom gets the biggest pay raises in the department and some of the best assignments. This would not be harassment because Tom has not suffered any economic loss.

True False

And if I say anything,
and they fire me...

Cruelty of the Human Resources Manager

February 1, 2006 - E-mail to Supervisor, Asking for Help

file:///C:/Documents%20and%20Settings/luis4736/My%20Document...

From: Mary Rosenbaum
Sent: Thursday, February 02, 2006 10:14 AM
To: Luis Lopez
Subject: RE:
Luis,

See enclosed. Bring printouts on Monday.

Mary Rosenbaum
mrosenbaum@esri.com
909-793-2853 ext. 1572

From: Luis Lopez
Sent: Thursday, February 02, 2006 8:51 AM
To: Mary Rosenbaum
Subject:

Mary,
Here's the letter that I wrote, regarding what we talked about, yesterday. I tried to list the issues that are affecting me the most, and provided some suggestions to fix them. Could you please read it and give me your opinion about it?

Thanks,
Luis

February 1, 2006

Mr. Duane Niemeyer:

I am very grateful for the opportunity to work at ESRI. I respect all my coworkers, and I do not want to fight any personal war, with any of them. Unfortunately, the following are some problems that are affecting my work, while working in the PLTS team. I have provided some possible solutions, for you and my PLTS supervisors to consider.

Deleted: Environmental Systems Research Institute

Deleted: have affected

Deleted: me

Deleted: department

Deleted: ity

Deleted: ity

Deleted: They

a) Sexual Orientation

I do not appreciate my coworkers' comments and jokes about my sexual orientation. The comments are unrelated to my work, inappropriate, and hurtful.

b) Medical Problem

I have been working with my physician, desperately, to diagnose and treat the [REDACTED] problem that has been afflicting me. I have tried many remedies, without any success, and I am very concerned about other coworkers' discomfort. I hope they can understand that it is something that I cannot control. I propose three options:

1. I can stop working on the PLTS Nautical Solutions project, and work full time on the DGInet project.
2. You can allow me to continue working, in the PLTS team, but in a more suitable work environment. This would require putting an end to any cruel comments and laughs.
3. I can use my computer, or get a second computer, so that I can work in my office, without making other PLTS workers uncomfortable.

Deleted: department

c) Work Performance

Miscommunication has resulted in many incorrect assumptions about my actions and my work performance. I need more direct communication, with my supervisors, so that I can fix any problems that may arise, in a timely manner.

Deleted: p

I would welcome the opportunity to have a meeting with you, Darryl Smith, and [REDACTED] B [REDACTED] so that we can discuss these problems and try to solve them.

Deleted: and Darryl Smith,

Sincerely,

Luis Lopez

February 6, 2006

Meeting with Manager and Supervisor to Discuss Harassment Problem

February 6, 2006

Mr. Duane Niemeyer:

I am very grateful for the opportunity to work at ESRI. I respect all my coworkers, and I do not want to fight any personal war, with any of them. Unfortunately, the following are some problems that are affecting my work, while working in the PLTS team. I have provided some possible solutions, for you and my PLTS supervisors to consider.

- Sexual Orientation

I do not appreciate my coworkers' comments and jokes about my sexual orientation. The comments are unrelated to my work, inappropriate, and hurtful.

- Medical Problem

I have been working with my physician, desperately, to diagnose and treat the [REDACTED] problem that has been afflicting me. I have tried many remedies, without any success, and I am very concerned about other coworkers' discomfort. I hope they can understand that it is something that I cannot control. I propose three options:

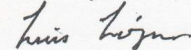
1. I can stop working on the PLTS Nautical Solutions project, and work full time on the DGInet project.
2. You can allow me to continue working, in the PLTS team, but in a more suitable work environment. This would require putting an end to all the cruel comments and laughs.
3. I can use my computer, or get a second computer, so that I can work in my office, without making other PLTS workers uncomfortable.

- Work Performance

Miscommunication has resulted in many incorrect assumptions about my actions and my work performance. I need more direct communication, with my supervisors, so that I can fix any problems that may arise, in a timely manner.

I would welcome the opportunity to have a meeting with you, Daryl Smith and [REDACTED] B [REDACTED], so that we can discuss these problems and try to solve them.

Sincerely,



Luis Lopez

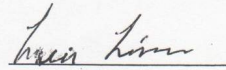
Date of meeting: 6 February 2006
Time of meeting: 1:30 pm
Place of meeting: Duane's office
Attendees: Luis Lopez, Duane Niemeyer, Mary Rosenbaum

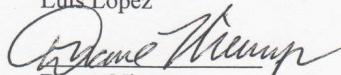
Discussion Topics

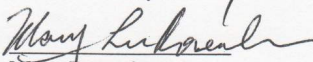
1. Luis presented a letter documenting the issues of his continuing to work on the PLTS team.
2. We discussed whether Luis should pursue issues 1 & 2 with Human Resources.
At this time, Luis has decided not to pursue either item with HR
3. Duane discussed his action items.
4. Duane explained to Luis that none of Duane's actions would in any way constrain Luis from taking action with HR.

Action Items

1. Duane will meet with Daryl to discuss 2 options:
 - a. Set up a PLTS review workstation in Luis' office, or
 - b. Duane can pull back Luis (make Luis not available to PLTS)
2. After meeting with Daryl (above), Duane will discuss the results of that meeting with Luis and Mary.
3. Duane agreed to get Luis a private office, probably by moving out V [redacted], ASAP (this week or early next week).


Luis Lopez


Duane Niemeyer


Mary Rosenbaum

February 11 and 13, 2006

Letter to Cindi Tompkins, Human Resources Manager

My manager forced me to go talk to the human resources manager, Cindi Tompkins, when I confessed to him that I knew everything that was going on at ESRI. It wasn't only sexual harassment the crime being committed against me... He said he couldn't help me anymore and sent me to the HR manager. He told my supervisor, Mary Rosenbaum, that I knew everything. She replied, "Are you sure, Duane?" He then said that he was now going to have to "clean up Daryl's mess." At that point, they just wanted to get rid of me. Mrs. Tompkins was neither professional nor ethical; she was just another hypocrite and a criminal working for ESRI.

February 11, 2006

Mrs. Cindi Tompkins:

I never expected what happened to me, when I came to work at ESRI. I knew that I was going to be working with well educated people, and I expected them to be more respectful, like I always was with them. When I met with you, on February 9th, I was emotional and not feeling well. Like I told Mr. Duane Niemeyer, I do not wish any harm to any coworkers.

I don't think being compensated is going to take my suffering away. The only thing that I ever wanted was a suitable work environment, where I could perform my work, in peace, without being harassed by other coworkers. I wish my rights had never been violated.

I greatly appreciate your concern. I wish my health problems, which were brought about by the ordeal that I went through, in my workplace, do not become an impediment for me to perform my work. I love my job and I do not want to miss the opportunity to learn about the DGInet Database Management system. They need me to test the new version of the DGInet Database Management system, and I do not want to jeopardize the success of this project.

I want to thank you again for taking the time to listen to my unfortunate story, unlike the PLTS manager, Mr. Daryl Smith. I know that you are very professional and I appreciate all the work that you are doing, conducting a thorough investigation. I hope that a suitable resolution can be obtained.

Sincerely,
Luis Lopez

February 13, 2006

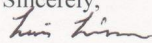
Mrs. Cindi Tompkins:

My manager, Mr. Duane Niemeyer, assigned me to work, in the PLTS Nautical team, and I began testing the PLTS software, at the end of November. I didn't have a computer that I could use to do my work, in my office, and I had to use one of the computers, near Mrs. [REDACTED] B [REDACTED]'s office, in the hallway. During this time, I heard many rude comments and jokes, about my [REDACTED] problem, from many PLTS coworkers. I was very concerned about my coworkers discomfort and tried many different solutions, without any success. I worked very hard, hoping that my supervisors would look at the quality of my work, and let me work, in peace. I tried several remedies and sought professional help, from my physician, which is still ongoing. I became very desperate, being in a hostile work environment, and changed my eating habits. Finally, I asked Mr. Niemeyer for a second computer, in my self-appraisal form, if he wanted me to keep testing the PLTS software.

I was trying very hard to please my PLTS coworkers, and then I heard Mrs. B [REDACTED] joking and laughing with a coworker, Mrs. [REDACTED] K [REDACTED], about my sexual orientation. I sent an email to Mr. Niemeyer, on January 20th, telling him that Mrs. B [REDACTED] had personal issues with me. Mrs. B [REDACTED]'s manager, Mr. Daryl Smith, found out about the email that I sent to Mr. Niemeyer. He told Mrs. B [REDACTED] that she needed to stop whatever she was doing, and that he did not want to hear any more complaints about her. Mrs. B [REDACTED] raised her voice and said that the only issue she had with me, was the issue that everyone else was having, with my [REDACTED] problem. Mrs. B [REDACTED] talked with Mrs. K [REDACTED] and Mr. Rob Jordan, and told them that she had never said anything to me. Mrs. K [REDACTED] told Mrs. B [REDACTED] that maybe I had heard their conversation, about my sexual orientation. Mrs. B [REDACTED] said that it was my problem; that I should not be so obvious, if I did not want anybody else to know about my sexual orientation. In the next days, Mrs. B [REDACTED] talked to many PLTS coworkers about me. She and Mr. Jordan also talked to Mr. Smith, about me.

Mr. Smith never spoke with me, about what had happened with Mrs. B [REDACTED]. He judged me before giving me the opportunity to explain everything. He was furious with me, and he violated many of my rights. He violated my right to medical privacy, when he looked at my medical record and told Mrs. B [REDACTED] and Mr. Jordan about a medical condition that I have, without my consent. Mr. Smith and Mr. Jordan also violated my privacy, when they hacked into my personal computer, at home, and monitored my internet activity. Mr. Smith discriminated against me, because of my sexual orientation and my medical condition. At a meeting with other PLTS workers, Mr. Smith jokingly said, "we better be careful," referring to my sexual orientation. He also told Mrs. B [REDACTED] that they did not "need to hire any more people like [myself]," even though my PLTS supervisors, including Mrs. B [REDACTED], told my manager, Mr. Niemeyer, that the quality of my work was very good. Finally, my PLTS coworkers insulted me and my work, at a PLTS meeting, by saying that the bug reports that I had submitted were "stupid," and yelling "rejected, rejected, rejection" (they pronounced rejection, with a French accent.)

I have been working at ESRI, for less than a year, and I was afraid to lose my job. But I had to talk to somebody, because I was very depressed, I was having a hard time sleeping at night, and I was having suicidal thoughts. On February 1st, I talked with my supervisor, Mrs. Mary Rosenbaum, because Mr. Niemeyer was gone, on a business trip. She told me to write a letter to Mr. Niemeyer and scheduled an appointment with him, for the 6th of February. Mrs. Rosenbaum attended that meeting. I spoke with Mr. Niemeyer again, on February 7th. This time, I told him about my medical condition and I told him that Mr. Smith and Mr. Jordan had violated my rights. He said he needed to speak with Mr. Bill D., immediately, to see what he wanted to do, and he promised me that they would keep my medical condition confidential.

Sincerely,

Luis Lopez

February 14, 2006

Tompkins' Defamatory and Hostile Letter



February 14, 2006

Luis Lopez
[REDACTED]
[REDACTED]

VIA OVERNIGHT MAIL/SIGNATURE REQUIRED

Dear Mr. Lopez,

I write to acknowledge receipt of your email to me dated Saturday, February 11, 2006, and the Loma Linda University Health Care Status Report dated February 13, 2006 ("Status Report"), and your letter dated February 13, 2006, both of which were delivered today.

I appreciate the correspondence, however, neither letter addresses why you did not follow the instructions given to you when you, Steve Crowell and I met on February 9, 2006. Specifically, despite your communicating an alleged work-related injury (stress), you did not show up for the doctor's appointment that we scheduled for you. As you recall, during your meeting with Steve and me, we asked you to immediately see our workers compensation physician on February 9, 2006, but at that time, you stated that you were "not feeling good." Consequently, we accommodated your request to move the appointment to the next day, February 10, at 8:00 am. We became aware subsequently, but not from you, that you did not show up for the appointment and that you did not call the doctor's office, whose number we provided to you, or call ESRI to inform us you would not be attending your scheduled appointment.

Additionally, you were a "no-show" for work on February 10, 2006. You did not follow departmental protocol and call in to let us know why you elected to not show up for work. Steve and Duane Niemeyer tried to reach you at your home telephone number earlier in the day on Friday, February 10, 2006, however, no one answered the telephone. Steve finally reached you in the late afternoon on Friday February 10, 2006. During that conversation, Steve instructed you to attend the appointment that was rescheduled for you at ESRI's workers compensation physician at 8:00 a.m. on Monday, February 13, 2006, of which you acknowledged your understanding. Also, Steve expressed concern to you that you had not followed ESRI protocol by not showing up for work without any explanation or communication to your management (or any member of management at ESRI.) You never explained why you did not appear at the February 10 doctor's appointment, nor why you did not show up for work on February 10 or call in to explain your absence.

This morning, you did not show up for your 8:00 a.m. scheduled appointment with our worker's compensation physician and did not call either the clinic or ESRI regarding missing the appointment. Also,

you did not notify your manager or the department's administrative assistant of your absence from work. We only received the Status Report from Loma Linda University Health Care Occupational Health Center on or about 12 noon indicating your 2/13/06 examination date, which does not explain your absence from work on February 10.

As you know, we have begun our investigation of your allegations concerning conduct by other ESRI employees. At our meeting on February 9, we requested a write-up from you to provide the clarity and detail that we need to follow-up on your allegations. However, your letter dated February 13, 2006, does not contain the level of detail that we requested. For example, it does not adequately describe the following: (1) names, dates and incidents supporting your claim that you "heard many rude comments and jokes, about my gas problem, from many PLTS coworkers;" (2) whether you tried different solutions in the workplace; (3) what changes in your eating habits you adopted; (4) information you have to support your claim that Mr. Smith found out about the email that you sent to Mr. Neimeyer and what you believe Mr. Smith told Ms. B. [REDACTED]; (5) information you have to support your descriptions of/references to conversations between various employees about you; (6) information (including dates/incidents/witness) you have to support your belief that Mr. Smith (a) "never spoke with [you] about what had happened with Mrs. B. [REDACTED]; (b) "judged [you] before giving [you] the opportunity to explain everything"; (c) "was furious" with you; (d) "violated many of [your] rights; (e) violated your privacy rights and learned information about your medical condition; (f) violated your privacy when he and Mr. Jordan "hacked into [your] personal computer, at home, and monitored [your] internet activity"; (g) discriminated against you because of your sexual orientation and medical condition; (h) "said, 'we better be careful,' referring to [your] sexual orientation"; and (i) told Mrs. B. [REDACTED] that "they need not hire any more people like [yourself];" and (7) alleged insults by other coworkers.

As mentioned above, we are conducting a reasonable internal investigation of all of your allegations concerning alleged conduct of ESRI employees. In order to facilitate this investigation, we will need this information as soon as possible. In order to accommodate your requested time off, we will ask you upon your return, to clarify the matters addressed above in this letter, as well as provide additional detail in writing of your allegations and the information referenced in your February 13 letter.


This letter is also to inform you that ESRI will accommodate your request for a leave of absence covering the one week period beginning February 13. You are expected back to work on February 21, after your 9:45 a.m. appointment with the doctor, which was indicated on the Status Report. Your employment at ESRI is less than one full service year, and you are not eligible for family and medical care leave.

Finally, Luis, please understand that it is imperative that you fully comply with the company's policies, guidelines, requirements including your department's attendance protocol.

Please call me directly (or Steve Crowell, Employee Relations Manager at 909-793-2853 x 3476) and as soon as possible if you have any

questions regarding the above. We look forward to your return to work on February 21, 2006.

Sincerely,

A handwritten signature in cursive script, appearing to read "C. Tompkins", enclosed in a circular flourish.

Cindi Tompkins*
Director of Administrative Services
909-793-2853 x 1677

February 15, 2006

López' Honest Reply

February 15, 2006

Mrs. Cindi Tompkins:

I received your email, on February 14, 2006. However, I am concerned about some inaccuracies, in your letter.

The Loma Linda University Health Care Status Report, dated February 13, 2006, and my letter, dated February 13, 2006, were not delivered on February 14, 2006, like you mentioned in your letter. I personally went to the human resources department, right after I saw the doctor, and delivered them, on February 13, 2006. I wanted to speak with you or Mr. Steven Crowell, but you were both unavailable.

I apologize for not calling in to let you know that I was sick, and that I would not come to work, on Friday February 10, 2006. I believed I was quite clear when I spoke with my manager, Mr. Niemeyer, in his office, on Thursday February 9, 2006, and told him that 1) I was definitely not going on vacation, from February 10th to February 20th (he allowed me to cancel my vacation, because I was not feeling well), 2) I was not sleeping well at night, I was waking up trembling and crying because of what was happening to me at work, that I had gone to work only because I had to attend a DGINet meeting, and that I needed to go home because I was feeling sick, 3) That I was not going to go to work, on Friday, February 10, 2006. I would also like to make it very clear that I did not "elect" to not show up for work. I was feeling sick and I told my manager about it. He understood me and he told me that I needed to get better, because they couldn't have sick employees. I spent most of the day, in bed, on Friday. I did not hear the phone ringing. However, my sister told me that she never received a call from my work. It's possible that I may not have heard the phone ringing, but there were no messages, in the answering machine, either.

You mentioned in your letter, several times, that you had made an appointment for me to see ESRI workers' compensation physician. I would like to clarify that I did not have an appointment to see the doctor. Mr. Crowell clearly told me that I did not have a scheduled appointment, when I asked him, on Thursday February 9, 2006. He told me that I could just walk-in and see the doctor. During our first meeting, on that date, I also told Mr. Crowell that I would go see the doctor, as soon as possible, when I was feeling better.

In your letter, you say that I never explained to Mr. Crowell, when he called me, on Friday February 10, 2006, why I did not go to see ESRI's workers' compensation physician, or why I did not show up for work. I did specify to Mr. Crowell that I loved my job and that I did not want to be on workers' compensation. I told him that I had just been given the opportunity to work on the DGINet Database Management System, and that I was very excited about it. I told him that being on workers' compensation was not going to solve the problem of a hostile work environment, and would not take away my fear of coming to work and being in this kind of work environment. I also mentioned this, in the email that I sent to you, on Saturday February 13, 2006. Furthermore, I also specified to Mr. Crowell that I had not gone to see the doctor and I had

not gone to work, on Friday February 10, 2006, because I was feeling sick.

When I spoke with Mr. Crowell, on Friday February 10, 2006, he told me that I needed to go see ESRI's workers compensation physician, immediately. I told him I was not feeling well. Then, I agreed to go see the doctor, on Saturday February 11, 2006. He called me back later, and told me that I needed to see the doctor on Monday February 13, 2006, because they could not see me, at the clinic, on Saturdays. I told Mr. Crowell that I would go see the doctor, first thing on Monday morning, and that I would then go and meet with you and him, like he requested. But he did not schedule a doctor's appointment, for Monday. On Monday, I went to the human resources department, after I saw the doctor, but, unfortunately, neither you nor Mr. Crowell were available. Mr. Crowell was out for lunch, and you were very busy, in a meeting. I asked the receptionist if you needed me to stick around, so that I could meet with you. After she told you that I was there to see you, she told me that I did not need to stay. Then, I went to my office, I printed some important documents, and went back to the human resources department to deliver them to you, personally.

You also mention, in your letter, that I did not shown up for my 8:00 A.M. scheduled appointment, the morning of Tuesday February 14, 2006. I would like to clarify to you that I did not have an appointment to see the doctor, on this date. The doctor made an appointment for Tuesday February 21, 2006, at 9:45 A.M. You also have a copy of the doctor's Status Report, with the date of my next appointment. Therefore, I did not call, either ESRI or the clinic, because I had not missed any appointment. After I received your email, I did call the clinic, immediately, and asked them if I had an appointment, for February 14, 2006, of which I was not aware. They told me I did not.

I did not notify my manager or the department's administrative assistant of my absence from work, on Tuesday February 14, 2006, because I spoke with my manager, in person, on Monday February 13, 2006, and I informed him that ESRI's workers' compensation physician had recommended that I be off of work, for at least one week, until Tuesday February 21, 2006. Mr. Niemeyer even showed me how to charge to "COMP," in my timesheet, for the days of Monday, Tuesday, and Wednesday. He said it would be better if I submitted my timesheet, for approval, on Monday February 13, 2006. Before I left, I asked him if I should tell my supervisor, Mrs. Mary Rosenbaum, that I was not going to be back to work, until February 21, 2006. He told me that I did not need to do that, because he was going to inform her, himself. Please let me know, as soon as possible, if I need to call in every single day that I'm off of work, on workers' compensation, to let you know, again, that I will not come to work.

I need to clarify that I did not "request" any time off, like you mentioned twice, in your letter. ESRI workers' compensation professional physician saw me, on February 13, 2006, and he recommended that I remained off work until February 21, 2006. Again, I personally delivered, to the human resources department, a copy of the Status Report of ESRI's workers' compensation physician. I can provide you with another copy, if you have lost your copy.

I do not understand why you say that I am not eligible for family and medical care leave. I know I am not qualified for it, and I never requested medical care leave. I do have a medical condition,

but it is not an impediment for me to work. My work performance proves that I am quite capable of performing my duties. I told my manager that if I was unable to perform my work functions, because of my medical condition, I would be at home, collecting social security. That is not the case. However, I am having other medical problems, because of the ill treatment that I received, at work. I hope you can understand the difference.

Finally, I need to reiterate that I am a honest employee and that I have always tried to comply with ESRI's policies, guidelines and requirements, including my department's attendance protocol. From now on, I will call both my department and the human resources department, whenever I cannot come to work because I am feeling sick. I will do this even if I already told my manager, in person, the day before. Like I told my manager, I also hope I can go back to work, as soon as possible, and be the productive worker that I have always been. I also hope that when I go back to work, after the doctor says it is ok for me to go back to work, I can be in a friendly and peaceful work environment.

Sincerely,
Luis Lopez

February 16, 2006

Tompkins' Defamatory and Hostile Letter



Environmental Systems Research Institute, Inc., 380 New York St., Redlands, CA 92373-8100 USA
TEL 909-793-2853 • FAX 909-307-3109

February 16, 2006

Luis Lopez
[REDACTED]
[REDACTED]

VIA OVERNIGHT MAIL/SIGNATURE REQUIRED

Dear Mr. Lopez,

On February 15, 2006, I received your email and the attached letter of "clarifications". Please accept our apologies for the incorrect date on the header of our letter. You are correct this date should have read February 13, 2006. Aside from this point, we noted various misrepresentations of the facts mentioned in the email and letter you sent to us, which we feel need to be addressed in the following points:

1. Friday, February 10, 2006 you were a "no-show" for work. Neither Mr. Crowell and/or Mr. Niemeyer were aware of your intent not to report to work this day.
2. The appointment to be evaluated by our workers compensation physician on Friday, February 10, 2006 was made verbally between you and Mr. Crowell. As the two of you verbally agreed, you would report to the company's workers compensation clinic "first thing Friday morning". You failed to show up at the clinic, at any time on Friday, February 10, 2006.
3. On February 10, 2006, during a the telephone conversation that took place between you and Mr. Crowell, Mr. Crowell was specific and clear in regards to the fact that you must be evaluated by a designated workers compensation physician immediately prior to your return to work (even though you stated "I did not want to be on workers' compensation".)
4. In a subsequent conversation with Mr. Crowell, held on February 10, 2006, you made another workers' compensation appointment with Mr. Crowell. At that time you verbally agreed to report to the company's workers compensation clinic at 8:00 a.m., Monday, February 13, 2006. You failed to keep this appointment. Subsequently, you went to the workers compensation clinic at 9:20 a.m., the physician accommodated you and saw you at this time.
5. Your absence from work on Tuesday, February 14, 2006 was noted as excused, since you did provide us with a physician's note excusing you from work until February 21, 2006. The company has allowed you to take a non-FMLA leave of absence from February 14, 2006 until February 21, 2006.



ESRI

6. The February 13, 2006 Status Report from the doctor's office, which you provided to the company, and which indicates that you will be off work for one week is considered a request for a leave of absence from work for the duration of the one week period.
7. Currently your employment with ESRI has been less than one full service year. According to the legal statutes, your leave does not qualify under the federal Family and Medical Leave Act (FMLA) Therefore, this unqualified leave of absence has limited benefits and job reinstatement rights which are otherwise provided under FMLA.
8. During the one week period February 14-21, 2006, which has been authorized as a leave of absence, you need not call your manager or Human Resources on a daily basis to report your absence. However, we expect that you are returning to work on February 21, 2006 immediately after your 9:45 a.m. appointment at the Loma Linda Occupational Health Center. If you are not returning to work as stated in this paragraph, you will need to comply with your department's attendance and call-in protocols. Therefore, you will need to provide notice and the reason for your absence or tardiness to Duane Niemeyer, by calling in on or before 10:00 a.m., and by 10:00 a.m. each day you will not be reporting to work at your normal report time. If you are not able to speak to Mr. Niemeyer when you call in, you may speak with his administrative assistant Laurie Lightfeldt. You are not required to also call Human Resources.
9. You also claim to have a different pre-existing medical condition. Please advise me immediately of any (1) functional or mental limitations, if any, that affect your ability to perform your job, (2) medically required work restrictions, or (3) requests for accommodation in connection with any medical condition or injury, so that we may engage in an interactive discussion with you regarding the need for reasonable accommodations if necessary.

Mr. Lopez, please call me or Steve Crowell, at extension 3476, if you have any questions and/or concerns regarding the above information. We look forward to your return to work on February 21, 2006. Please see Steve Crowell in Human Resources, upon your return.

Sincerely,

Cindi Tompkins
Director of Administrative Services
909-793-2853 x 1677

February 17, 2006

López' Honest Reply

February 17, 2006

Mrs. Cindi Tompkins:

On February 17, 2006 I received your letter. I apologize for any of your misunderstandings. However, I had no misrepresentations of the facts, as you stated. I adamantly deny any misrepresentations, in anything that I stated. I take that as a character assassination on my person. I cannot and will not take this kind of treatment from anyone!

1. Like I told you, in my email, I spoke with Mr. Niemeyer, personally, and I believed I was clear when I told him that 1) I was canceling my vacation (I did this even though I had already purchased a plane ticket to go to Maui), 2) that I needed to go home, after the DGI-net meeting, on Thursday February 9, 2006, 3) that I was not going to go to work, on Friday February 10, 2006. Like I told you, in the email that I sent you, on February 15, 2006, I did not "elect" to be sick. I wish my rights had never been violated, because it is causing a lot of suffering. I also wish I could have gone on vacation, because I have never been to Maui. Please understand that I could not get better overnight, so that I could have gone to work, on Friday February 10, 2006.

2. When I met with you and Mr. Crowell, you were very eager for me to go see your workers' compensation physician. I explained to you that I was not feeling well, at all. You were very forceful, and I finally told you I would see the doctor when I was feeling better, hopefully first thing on Friday morning. However, I was still feeling sick, on Friday February 10, 2006, and I could not go see the doctor. I do not know if it is too hard for you to understand that when a person is feeling sick and is alone, it's very hard to do daily activities, even enjoyable ones. I did not call the clinic to cancel an appointment, because I did not have a scheduled appointment.

3. In your letter, dated February 14, 2006, you stated that I never explained to Mr. Crowell why I had not gone to see the doctor on Friday February 10, 2006, when he called me on the phone. I am glad Mr. Crowell finally remembered that I told him that 1) I was not feeling well and 2) that "I did not want to be on workers' compensation" (you quoted my words in your letter, dated February 16, 2006,) because I loved my job, and I felt that being on workers' compensation was not going to solve the problem of a hostile work environment.

4. When I spoke with Mr. Crowell on the phone, on Friday February 10, 2006, I asked him at what time the clinic was open, on Monday. I did not ask him to make an appointment for me at 8:00 A.M., on Monday February 17, 2006. I did not know that I had an appointment at 8:00 A.M., on Monday. I am sorry he misinterpreted my words. I told him I would go see the doctor, first thing on Monday, and then I would go and meet with you and him, in the human resources department. I am very punctual, and I do not miss any doctor appointments, unless there is an emergency, and then I always call the clinic to cancel the appointment, with sufficient time.

5. I personally delivered the doctor's Status Report to you, on Monday February 13, 2006. In your letter, you say that the period, from February 14 to February 21, 2006, was authorized as a leave of absence. However, I went on workers' compensation, starting Monday February 13,

2006, after the workers' compensation doctor evaluated my medical condition. I still do not understand why Mr. Crowell asked me to go meet with you and him, after my doctor's appointment, if you did not have the time to see me, on that date.

6. I told you that I have a pre-existing medical condition, in the email that I sent you on February 15, 2006, but that it was not an impediment for me to perform my job duties. My superior work performance proves that I am able to do my job. I am not requesting any special accommodations. I do want to let you know that unnecessary stress, in the workplace, can be detrimental to my health because it directly affects my condition. In my email, I only wanted to clarify that I was not requesting family and medical care leave, because of my pre-existing medical condition. I am not requesting family and medical care leave, because of my medical condition, which was brought about by the bad treatment that I received, in the workplace, either.

The only thing I ever wanted was a suitable work environment I do not care if I have been working for ESRI, for less than a year. I still deserve to be treated with respect, and I need to be in a peaceful work environment. I hope that you have started your investigation because I want a quick resolution.

Sincerely,
Luis Lopez

February 21, 2006

López' Letter Detailing ESRI's Crimes

Mrs. Tompkins insisted for it, even though she already knew the truth. She knew ESRI was guilty, and while my manager was trying to "clean up Daryl's mess," she was looking for ways to get rid of me. They did not know that I was a servant of God and that He protected me. But even after they learned that I shone with God's light, they tried to kill me.

February 21, 2006

Mrs. Cindi Tompkins:

While working on the PLTS project, from November 2005 until February 6, 2006, I heard comments and laughs about my alleged smell, from some PLTS coworkers. One time, I heard Mr. [REDACTED] S [REDACTED] complaining about my alleged smell to Mrs. A [REDACTED] B [REDACTED]. Mrs. B [REDACTED] told him that she tried to take shallow breaths, when she was around me, and that she tried to cover her nose with her hair. On another occasion, Mrs. B [REDACTED] was talking with Mrs. [REDACTED] J [REDACTED]. They were talking about how much I supposedly smelled, and Mrs. B [REDACTED] complained, "I also have the right to breathe." One time, I went to Mrs. B [REDACTED]'s office because I needed to ask her a question about the PLTS software. I knew Mrs. B [REDACTED] was uncomfortable with my alleged smell, and I always stood in the hallway, trying not to go into Mrs. B [REDACTED]'s office. Then, I heard Mr. [REDACTED] R [REDACTED], who was in Mr. Daryl Smith's office, complaining and laughing because he was able to smell me, all the way from where he was sitting. Mr. Smith was in his office, along with other people.

I had to attend a PLTS meeting, on January 12 and January 13, 2006. On Thursday January 12, I went to the meeting and said good morning to Mrs. M [REDACTED] M [REDACTED]. She was standing outside the conference room. She asked me if I had been asked to attend the meeting. She was going to be sitting in the back of the room, and she told me that I should sit in the front, because there were no more available seats, in the back of the room. After a moment, she said that if I wanted, I could bring another chair to the back of the room. On Friday January 13, I said hi to Mrs. M [REDACTED], who was in her office, taking a break. I had just come back from a doctor's appointment, and I asked Mrs. M [REDACTED] at what time we had to go back to the PLTS meeting. Before answering my question, Mrs. M [REDACTED] asked me if I had been asked to attend this session of the meeting. During the meeting, I noticed Mrs. M [REDACTED] was spraying air freshener under the table. I heard the sound of the spray and I was able to smell the air freshener. I saw Mr. [REDACTED] P [REDACTED] smiling, whenever Mrs. M [REDACTED] sprayed the air freshener. On one occasion, I also saw and heard Mr. K [REDACTED] I [REDACTED] laughing and I saw Mrs. S [REDACTED] B [REDACTED] smiling, right after Mrs. M [REDACTED] had sprayed the air freshener.

On Friday January 13, I also had to attend a DGInet meeting, at 1:00 P.M., with Mr. J [REDACTED] M [REDACTED], Mrs. [REDACTED] R [REDACTED] and Mr. S [REDACTED] N [REDACTED]. During the meeting, they told me that clients from DIA were coming, and that I needed to spend the next week with them, going through the DGInet testing. Mr. M [REDACTED] told me that the clients were not very happy with the DGInet software, and that we needed to treat them very well. After the meeting, I spoke with Mr. Niemeyer about my alleged flatulence problem. I was feeling very bad, after having attended the PLTS meeting, and I did not want to jeopardize ESRI's relations with the DIA clients, because of my alleged medical problem. Mr. Niemeyer asked me if I could excuse myself and go to the restroom, whenever I felt the need to pass gas. I explained to him that I was receiving medical assistance to treat my alleged medical problem. Later that day, my supervisor, Mrs.

Rosenbaum, found me crying in the hallway, while I was testing the PLTS software. She said that Mr. Niemeyer had explained my alleged medical situation to her, and she excused me from attending the meeting with the DIA clients.

During the time that I was working on the PLTS project, I was very concerned about my PLTS coworkers' discomfort with my alleged smell. I tried very hard to not make them uncomfortable. I sought medical assistance to try to diagnose and treat my alleged medical problem. I was very hopeful that the prescription that my physician gave me would take care of my alleged smell symptoms. But I took the medication for over a month, with no positive results. People were still talking and laughing about it. After that failed, I tried several over-the-counter medications, none of which worked. [REDACTED]

[REDACTED]. My physician also scheduled an appointment, for an abdominal ultrasound, to see if it was gallstones. I called the clinic and rescheduled my appointment so that I could get the ultrasound results, as soon as possible. The test came back negative. I asked my doctor if it could be colon cancer. He scheduled an intestinal exam to rule out the possibility of colon cancer or irritable bowel syndrome. Before I left the clinic, I asked my doctor what else could be causing the alleged smell. I was very desperate and I wanted to do all possible tests to find the cause of my problem. I did not want to go for another medical exam, wait for the results, and go back to see my physician. After my intestinal exam, I was very disappointed because the doctor that examined me did not find anything wrong with me.

I tried other methods to help my alleged flatulence problem, besides seeking medical assistance. I have never had any allergies or problems digesting food. However, I still tried to change my diet to see if it would help my alleged flatulence problem. I stopped eating beans, fiber, broccoli and other vegetables that cause gas. I also stopped consuming lactose products. After that did not help, I lost my appetite and I stopped having breakfast and lunch. I also had very little and sometimes nothing for dinner.

After everything failed, I isolated myself from family, friends and coworkers. I did not go to ESRI's Christmas breakfast, I did not go to the DGInet lunch celebration, and I turned down invitations to go out to lunch.

I worked very hard testing the PLTS software, trying to please my supervisors. I hoped that they would focus on the quality of my work, and give me some peace of mind, by not talking and laughing about my alleged flatulence problem. But, at a PLTS meeting, Mrs. B [REDACTED] insulted me and my work. She said, "He can't even read CQ's!" (ClearQuest bug reports.) She told everybody that she could show them the email that I had sent to Mr. [REDACTED] O [REDACTED], if they did not believe her. In my email, I told Mr. O [REDACTED] that I could not verify that the software bugs had been fixed. I told him that I did not understand them, not because I could not read CQ's, but because I needed to use some tools that I had never used and tested before. Also, Mrs. B [REDACTED] said that I did not want her to look at my work, because I switched too much between windows. I needed to use several programs to do my work, and I kept all the programs running in my computer. She also had the PLTS test results that I had produced, but she still said

that I wanted to hide my work, from her. She said that I locked my computer, got up, and left, when she wanted to use one of the computers, located next to the one that I was using. I knew she was offended by my alleged smell, and I was just trying to be polite, by giving her some space. In the meantime, I went to my office and worked on the DGLnet project. Finally, she complained, "and he smells." My alleged medical problem was totally irrelevant to my capacity to perform my work. Mr. Smith then said that he had spoken with Mr. Niemeyer and that he had told him that I had a medical problem.

Despite all my efforts, I was not able to please my PLTS supervisors. Mrs. B [redacted] even started making fun of my alleged sexual orientation. Mrs. [redacted] K [redacted] was wondering if I had a girlfriend. Then Mrs. B [redacted] laughed and told her that I was gay. She asked Mrs. K [redacted], "What world do you live in?" Then, she insulted me by imitating me, while laughing about it.

After that, on January 20, I sent Mr. Niemeyer an email, telling him that Mrs. B [redacted] had personal issues with me. Mr. Smith also became aware of that email, and he asked Mrs. B [redacted] to stop whatever she was doing to me. Mrs. B [redacted] confronted Mr. Smith and yelled that she did not have any personal issues with me. Mr. Smith told her that he did not want to hear any more about it. Then Mrs. B [redacted] yelled that the only issue she had, with me, was the one that everyone else was having.

Mrs. B [redacted] told Mrs. K [redacted] and Mr. Rob Jordan about what had happened. She said that she had never said anything to me. Then, Mrs. K [redacted] told Mrs. B [redacted] that maybe I had heard their conversation, regarding my alleged sexual orientation. Mrs. B [redacted] said that if I did not want anybody to know, I should be less obvious. Mr. Jordan said he did not think I knew about that conversation, because it had taken place in Mrs. B [redacted]'s office. Mrs. K [redacted] and Mrs. B [redacted] were convinced that I wanted a "personal war." Both Mrs. B [redacted] and Mr. Jordan complained about it to Mr. Smith.

Mr. Smith never spoke with me, about what happened with Mrs. B [redacted]. I can't quote him, because I never had a conversation with him. Instead, he started an investigation, trying to find something to fire me. He violated my medical privacy and found out about my medical condition. At that point, I had never told anybody about my medical condition and I never took any medications to work, besides the medications to treat my alleged flatulence problem. In his office, he told Mrs. B [redacted] and Mr. Jordan that he knew why I had an alleged flatulence problem, and he proceeded to disclose my medical condition to them.

Mr. Smith did not want to talk to me. His demeanor changed towards me. Whenever I saw him, I nodded and smiled at him. But he only stared at me, in the eyes, did not smile, and his face looked angry. On one occasion, I was coming out of the restroom and he was going in. I said, "Excuse me." He held the door open, and mockingly bowed to me. He never does that for anybody, and I never requested any special treatment, from him. At a meeting with other PLTS coworkers, they were discussing my alleged sexual preferences, and Mr. Smith jokingly said, "We better be careful." I never

told anybody about my alleged sexual preferences, and I never gave him, or anybody else, reasons to believe that I was interested in them, sexually. One time he was telling Mrs. B■■■■ that they needed to hire more people, but that they did not need to hire any more people like me. Mr. Niemeyer told me that all my PLTS supervisors, including Mrs. B■■■■, had provided very positive feedback about my work. Therefore, Mr. Smith was discriminating against me when he said that, referring to either my medical condition or to my alleged sexual orientation.

In the conference room, Mr. Jordan told Mr. Smith that he had hacked into my computer. Mr. Smith asked Mr. Jordan if he had had any problems. Mr. Jordan laughed and said that I had not even noticed his intrusion. He said, "I left a present for him!" The present was computer virus. Mr. Smith then criticized me. He said that I had even asked Mr. Niemeyer, in my self-appraisal form, that I wanted to be exposed to software design.

I was suffering an emotional breakdown, and I needed to talk to somebody. On February 1, I spoke with Mrs. Rosenbaum and she told me to write a letter to Mr. Niemeyer, briefly mentioning all the problems that I was having, along with possible solutions. On February 2, I e-mailed a copy of the first draft of my letter, to Mrs. Rosenbaum, so that she could help me edit it. Mr. Smith was monitoring my e-mail activity and he found out about my letter. In the conference room, he told other PLTS coworkers about my letter. He said that I was now trying to be the victim of sexual harassment. He then proceeded to criticize my letter. He said that I was now calling it a "personal war." He said that I was not trying to fix my alleged flatulence problem, desperately, like I mentioned in my letter. According to him, I would have solved my alleged medical problem a long time ago, if I was so desperate. In my letter, I also mentioned three possible solutions to my alleged medical problem. They all picked the third solution, which was using my computer, in my office, so that I could test the PLTS software, without making my PLTS coworkers uncomfortable. They laughed about it. Finally, Mr. Smith complained because I had misspelled his name (I spelled his first name, Darryl, instead of Daryl.) He also complained because I had listed Mrs. B■■■■'s name, before his. He didn't want to meet with Mr. Niemeyer, Mrs. B■■■■, and myself, because of my alleged flatulence problem. They told him that he should attend the meeting and try to solve the problems. They said, "If he sues, he's going to get a lot of money!"

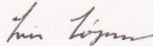
On February 6, I met with Mr. Niemeyer and Mrs. Rosenbaum. Mr. Niemeyer read my letter and he was very upset. He said that I could file a complaint, with the human resources department, and Mrs. B■■■■ could even lose her job. I told him I did not want to harm any of my coworkers. I told him that the only thing I wanted was a suitable work environment. He said he would ask Mr. Smith if he wanted me to stay on the PLTS project, but that he would not show my letter to Mr. Smith. I told him that Mr. Smith already knew about my letter. Mrs. Rosenbaum said that she had never given a copy of my letter to Mr. Smith. I told them that Mr. Smith had been monitoring my internet activity.

I went home and decided to disclose my medical condition to Mr. Niemeyer. I believed it would be better if he found about it, from me, rather than from Mr. Smith. On February 7, I met with Mr. Niemeyer, again. Mr. Niemeyer told me that he had spoken with Mr. Smith, and that Mr. Smith had said that he did not know anything about the sexual harassment or the letter that I had written. Mr. Niemeyer told me that he had known Mr. Smith for a long time, and that he believed him because he seemed sincere. I told Mr. Niemeyer that I trusted him and that I knew he was a man with a lot of integrity, and therefore I was disclosing my medical condition to him. I said that Mr. Smith had violated my medical privacy, and that Mr. Jordan had hacked into my computer. I also told him what Mr. Smith said, when he found out about my alleged sexual preferences. Mr. Niemeyer said he needed to talk with Mr. Bill D. so that he could make a decision about what he wanted to do. He also promised me that they would not disclose my medical condition to anybody else.

I saw my personal physician, whom I have known for many years, to try to find the cause and treat my alleged flatulence problem, many times. But, both he and ESRI workers' compensation physician, whom you insisted that I needed to see, told me that they could not smell anything!

After my meeting with Mr. Niemeyer, I detected more network intrusions, from Mr. Jordan. He hacked into my computer, again, and deleted a copy of the criminal evidence. Instead of apologizing, other efforts to try to hide evidence and discredit me have also been undertaken.

Sincerely,



Luis Lopez

Do they pay you much for your silence and complicity, with their blood money? No amount of money is enough to put your hands in the fire for them. The price that you will pay is much greater; God Almighty will judge you for all your sins because there is no justice among you.

Only the ones who want to live in darkness will be deceived.
Your accomplice in evil will also lie for you.
But in the end, everybody will see the Truth.

First Murder Attempt

June 22, 2006

The Offense

Man without a human face.
You, the dark shadow that moved without being seen,
like an animal stalking its victim,
perturbing my peace with your evil intentions.

You called me a fanatic.
You made fun of me because I knelt before the Cross
and Kissed His feet with all my love.
You waited anxiously for the night, your accomplice,
to do your evil deed.

You ordered me to say good-bye to my mother,
aware of the love bond that united us.
But I wanted to rest my head on her womb
and find solace to my torment.

But I kissed her good night,
and went to my bedroom.

I prayed to God.
I asked Him to watch over us,
I asked Him to forgive my sins,
and I asked Him to forgive you.

Then you attacked me,
drunk with malice.
I heard your sinister laughter,
while you held my hands.

I tried to defend myself,
but the light that emanated from my hands,
you extinguished with your claws.
I was so afraid.

Lucy, what do I do?
Don't worry.

Put yourself in God's hands.
And to God I commended my soul.

Your boss burst with anger
when I said that I only feared God,
but His love made me strong
because He was with me.

He ordered you to kill me,
and to extinguish my star of light.
I felt your cold claws on my heart,
but I wanted to awaken His love in you.

I prayed to God, asking Him not to abandon me.
I raised my hands to send you His light,
and free you from your demons.
But you didn't want it because you didn't want to stink.

I explained to you that God's light
was much stronger than you.
I asked you to use the gifts that the Lord gave you
for good and not for evil.

But you, atheist, made fun of me,
defending science
and denying His existence.

I asked you to love Him.
You and your friends laughed at me
calling me an ignorant,
and pointing out your freedom of religion.

I warned you that His light would burn you
if you didn't renounce evil.
But my words couldn't penetrate
your heart of stone.

Then, you went mad with pain
when you felt the fire inside of you.
You demanded your boss to shoot you
because not even water could put out
the flame that devoured you.

In the end you remembered God,

and you begged me not to give you His light anymore.
You understood what you would later forget...
That you would only save yourself if you were good.

With so much pain in my heart,
when I learned of the evil of this world,
I offered my soul to God to save you,
so that you could be happy.

I looked up to Heaven and prayed:
Open your eyes, your minds, your hearts...
and a great door was opened,
because God took pity on me and came to enlighten us.

A Moment with God

Archangels: (St. Michael and St. Gabriel, at *Heaven's gate*) Why have you come here?

Luis: I need to speak with God.

Heavenly Father: It's okay. He can come in.

Luis: Moses...

Moses: You are very beautiful, but I am a man of God.

Saint Michael Archangel: Kneel before your God.

Luis: Yes.

I fell on my knees, and dropped on the floor.

Virgin Mary: Son, look at how he cries. I hadn't seen anybody cry like that since that terrible day... Please, listen to him.

Saint John: (*Crying*) I don't even want to remember. We suffered very much when you died.

Heavenly Father: Yes, Mother. I will listen to him; not just because you ask Me, but because he loves Me.

Luis: Diosito...

Saint Michael Archangel: You will call Him Su God.

Heavenly Father: It's okay. He calls Me like that because he loves Me very much.

Luis: Su God... like they call You in Mahikari.

Heavenly Father: Kotama was also one of my faithful servants. It's ok if you don't understand.

Luis: (*In that time, I was suffering very much because of that evil people, who fabricated the story that I smelled bad so that they could make fun of me. Only they could smell that alleged smell, and all my medical exams showed that there was nothing wrong with me. But they treated me so badly that even I believed them.*) Please forgive me. I don't want to offend any of you, but I have a problem...

Heavenly Father: You've never had any problem.

Saint Peter: They've been very cruel to him.

Luis: God, please help me. I don't matter, but don't let them hurt my family. They haven't done anything bad. I showed them, like You asked me, and now they want to hurt us.

Heavenly Father: I didn't tell you to show them.

Luis: I'm sorry. I thought You wanted me to do that.

Heavenly Father: It's okay. You did it because you wanted them to get closer to Me.

Heavenly Father: As for your family, nobody will hurt them. But don't forget that it's Me the one who judges. When their time comes, I will judge them for all the good and the bad.

Luis: But You don't know them. They are very evil people.

Heavenly Father: Yes, but they are also My children.

Saint Peter: Are you forgetting that you are speaking with God? He knows everything.

Heavenly Father: He only says that because he wants to protect Me from them.

Luis: *(to Saint Peter)* Uh-huh.

Heavenly Father: I am very pleased that you love your family so much. I see that you chose them well.

Heavenly Father: *(He got up from his throne and walked towards me, full of glory)* Now, open up your heart to Me.

Heavenly Father: *(He arrived to the place where I was lying on the floor)* Get up.

Saint Michael Archangel: Your God told you to get up. Obey Him.

Luis: *(Feeling very weak)* I can't. I can't see your face.

Heavenly Father: Nobody can.

Luis: *(I didn't want Him to bend down for me)* I don't deserve You. I have done very bad things. Just leave me here, on the floor.

Heavenly Father: *(He extended His arms and picked me up)* I am glad you know it, but I do deserve you.

Heavenly Father: *(He hugged me and I felt so much peace, when I rested my head on His chest)*

How can you believe I'm going to leave you on the floor! What kind of Father would I be if I did that?

Saints: The prodigal son has returned to the Father.

Luis: *(Telling Him about my pains)* ...

Heavenly Father: There is no more suffering here in Heaven.

Heavenly Father: I tell you the truth, he has more faith than all of you.

Saints: But he learned from what You taught us.

Heavenly Father: And you walked with Me.

Heavenly Father: ¿Are you questioning Me?

Saints: No, please forgive us. We still have so many things to learn from You.

Saint Peter: You are right. He created a shield to protect himself at work.

Heavenly Father: He has shown Me his faith just by coming here.

Heavenly Father: Tell Me, what do you want Me to do for you?

Luis: *(Thinking about Jesus Christ)* Why don't You show them that I am not lying?

Saints: Everything would've been very easy, if You had done that for us.

Heavenly Father: Do you believe in Me?

Luis: Yes, I do.

Heavenly Father: Okay.

Heavenly Father: And since you haven't asked for anything for yourself, would you like to do something for them? I can give you the power to help them, if you want.

Luis: *(Full of happiness, I became a child again. I looked like I did on the day of my baptism. Everybody was so happy with my answer. I nodded)* Yes, I do.

Luis: I promise You that I will never do it again.

Heavenly Father: Don't make promises that you can't keep.

Luis: No.

Saint Peter: *(He called the bread, by its name, in his language, but I couldn't discern it because, in my state of suffering of this life, I didn't have access to the accumulated knowledge of my soul)* He has reminded me of the [bread] we used to eat.

Saints: Yes, it was very good...

Heavenly Father: Do you need bread when you are with Me?

Saint Peter: No, we only need You.

Heavenly Father: *(He made some bread appear and gave it to them)* Here, you may eat.

Virgin Mary: *(They were all very happy)* Son, thank you.

Saint Paul: *(Saint Paul, so beautiful, approached me)* I want to apologize to you for all your pain. If I hadn't written that, you wouldn't be suffering so much.

Luis: *(I nodded)*

Heavenly Father: Do not apologize for anything. You fulfilled your mission, and I am very pleased. Now it's his turn to serve Me. That's why I sent him.

(Then, my Lord Jesus Christ called me, and I was able to understand many things, being Mandy.)

...

Jesus: Tell Me, did I make a mistake by sending you?

Mandy: No, I want to go back.

Jesus: You will suffer even more.

Mandy: It doesn't matter because I love You.

Jesus: You know that we can't be together.

Mandy: I know.

Jesus: I will give you a good man who loves you.

Jesus: Now I will go with you.

God, my Rock

Everybody, kneel.
What, is this another one of his tricks?
No, you are before your Creator.
Oh, my God!

*I am here with you
because you are trying to kill my child
the smallest of them all
and I cannot allow that.*

Who is that girl that You carry in Your arms?
*She is the one that you know as Luis.
Her name is Mandy.
I wanted you to see how innocent she really is.*

Why is he speaking English without an accent?
*Because I want you to understand everything
that he has to say to you.
That's why I told him to speak the truth.*

We didn't know he was your child.
Please forgive us.

*Even if he were not my child,
you are doing evil.
He was giving you My light,
while you tried to kill him.*

Are we going to go to hell?
You have said it yourself.
But why, if we are decent people?
We haven't done anything bad.
You were committing the greatest sin.

But why are we going to go to hell and he is not?
He is evil too!

Why don't you punish him too?
Because he has a pure heart.
But how can he have a pure heart,
if he also does bad things?

If he is good, why was there fire in his eyes?
Because he was looking into your soul.
He showed you hell,
and now he is showing you Heaven.

And why were there spirits floating over him?
Because they are attracted to My light,
like you are attracted to it.
But they won't hurt him because they know that I protect him.

But he steals too.
He downloads music, illegally.
And it's beautiful music, isn't it?
Some songs, but not all of them.
All music is beautiful because it brings
joy to the hearts of men.
That is why I gave it to you.

But he is stealing!
He doesn't do it with malice.
He does it to make the people that he loves happy.

But he also watches pornography and he masturbates.
Yes, he is a young man.
But he is sinning!
Why don't you send him to hell?

If I sent everybody who masturbates to hell,
there wouldn't be a soul in Heaven.
You also did that when you were young, and even worse things.
I didn't do anything bad...

Do you want me to tell you all the bad things
you have done, in front of your wife?
Tell me what you've done.
Nothing, shut up.

But he also meets men on-line,
and he has sex with them.
Yes, he knows it's not good.
Then, why does he do it?

He is confused. He doesn't do it for evil.
He wants to love all of them

*but he doesn't know how to do it.
But later he regrets it and asks me to forgive him.*

So we can sin and
then ask You for forgiveness and be forgiven?
No, you need to have a pure heart to be with Me.

But he also sinned.
You should send him to hell, like us.

*Listen to yourself.
He wants all of you to go to Heaven,
and you want him to go to hell.
Whom do you think I'm going to listen?*

But it isn't fair...
He is also a sinner.

*Do you think I am going to send to hell
somebody who kisses My feet,
and gives Me his tears
that he has shed for you?*

Tell me, how much money do you want Luis?
*(I hid behind my Lord.)
Enough! You are scaring him.
I won't let you hurt him.
Do you think you can buy your way into Heaven?
I made all of you and the whole universe.*

*(I was so proud of my Lord
and felt so protected in His arms.
Like a child, I stuck my tongue out at those evil people.)
Mandy!
(My Lord reprimanded me
and I felt ashamed and smiled at Him.)*

Alright, we accept our punishment.
Can we ask you some questions?

Why did you give a star to Luis and not to us?
*So that he could defend himself
against evil people like you.*

Can he talk with You?
Yes, every night he talks with Me.
What do you talk about?
He asks me to watch over everybody, especially his loved ones.
And he thanks me for all the good and bad things that happen to him.

Why does he ask you to watch over his family,
in particular, if You love all of us the same?
Because he loves them very much,
and he doesn't want anything bad to happen to hem.
But that's favoritism!
You never talk with Me, and do not care about other people.

But can he listen to you?
Yes, when I give him my advices.
You could listen to me too,
if you opened your heart to Me.

If you love him so much,
why do you let him suffer?
Because he wanted to suffer.

Why did he want to suffer?
Because he didn't want Me to suffer alone.
Because he wanted to suffer for Me.

Does that mean that [D] and Luis
will be together again?
Yes, I will bring them back together
when they learn to love each other.

But why, if they're both men?
Because they're soul mates.
How can they be soul mates?
The Bible says that marriage is sacred
and it is between a man and a woman.
Are going to lecture Me on what the Bible says?
No, I'm sorry.

As you can see, the spirit of Luis is that of a girl.
She wanted to be a homosexual man
to be hated and rejected like them,
to teach you not to hate them anymore,
so that they can stop suffering in your hands.

And [D]?
*He wanted to be with his soul mate.
That's why he asked to be born a homosexual.*

Why is Luis brown,
if his spirit is that of a white girl?
*Because that's what [D] likes.
And why is [D] white?
Because that's what Luis likes.*

Isn't that racism?
*No, that's just what they like.
You also have your preferences.*

Does [D] love Luis?
*Yes, with all his heart.
And why did he leave him for another man?
Because Luis was unfaithful too.*

And why was Luis unfaithful, if he loves [D]?
*Because he didn't have the love that he needed.
So it was Luis' fault?
No, they were both at fault.
Both of them committed the same sin.
That is why they suffer without each other.*

And why didn't you make them more compatible,
so that they wouldn't fall into temptation?
*Because you cannot have everything that you want.
I give you only what you need to be happy.*

Does [D] have powers too?
*No, he doesn't need them because he has Luis.
He protects him and doesn't let anything bad happen to him.*

What does she look like as an adult?
*You can show him if you want to.
She is beautiful.
Yes, but she is not for you.
I know, she is for [D]...*

Why did Luis ask me to see his picture?
Because his mom wanted to see it.

But how much money does Luis want to make?
He only wants what you think is fair.
After all, he is your best worker, isn't he?
Yes, but why does he want to make so much money?

He would use that money to help his family:
To buy a bigger house for his mother,
and so that his brother wouldn't have to drive
to Los Angeles to work everyday,
and could go back to school.
And so that he can give [D] everything that he needs.

Can we fire him?
If you want to.
It's your company.

Can he kill us with his powers?
If he wanted to, but he would never do that
because he loves all of you.

What's his greatest power?
Is there anything greater than Me?
If you have my love, is there anything that can hurt you?

...

(I said something to my Lord in His ear.)
Hey, no secrets here, Luis!
What he has to say to Me does not concern you.

If you could save one of them,
who would you save?
Him, [Lee], because he has always been good to me.
You have made the right choice.

(I gave him my teddy bear, made of divine Light.)
Here, this is for you.
Tell [R] that I'm sorry.
She was doing something bad
and I tried to help her.

One last question:
Will he remember what happened here?

*Yes, some things.
And he will remember more as time goes by.*

*Remember my commandments.
Love each other like I love you,
and do not sin anymore.
Peace I leave with you; My peace I give you.*

God's Mercy

Luis: *(In the arms of my Lord)* Take me with you.

God: [D] needs you.

Luis: He doesn't want to see me.

God: He will realize how much he loves you the next time he sees you.

Some months after that, I saw [D] again and God told me that if I wanted to be with him, He would give us his blessing. But I realized that I didn't love him anymore, because he was not the same man that I had fallen in love with.

July 22, 2009

ESRI – An Island of Evil

Why did you give a star
to Luis and not to us?
*So that he could defend himself
against evil people like you.*

How many more innocent people will you have to murder to cover up your crimes? There is so much fog covering your evil island that not even you can see where you are going anymore. You can only smell the evil that is inside your heart, as you spray air-freshener on me. And thus, you continue to disobey God, laughing madly at the pain you cause. This is how you lead your followers into the abominable abyss. But remember that the Sun always shines in the end. May God have mercy on the ones who have repented.

Come now, you rich, weep and howl for the miseries that are coming upon you. Your riches have rotted and your garments are moth-eaten. Your gold and silver have corroded, and their corrosion will be evidence against you and will eat your flesh like fire. You have laid up treasure in the last days. Behold, the wages of the laborers who mowed your fields, which you kept back by fraud, are crying out against you, and the cries of the harvesters have reached the ears of the Lord of hosts. You have lived on the earth in luxury and in self-indulgence. You have fattened your hearts in a day of slaughter. You have condemned and murdered the righteous person. He does not resist you. (Jas 5:1-6)

After ESRI failed to kill me, the human resources manager, Cindi Tompkins, fired me on Tuesday June 27, 2006. She told me that, after conducting a thorough investigation, she could not corroborate my allegations of discrimination, sexual harassment, invasion of privacy (videotaping me in the workplace, falsifying my identity to acquire private medical information, and hacking into my personal computer, stealing some files, and planting a virus), and that I was not a good team player. She gave me a check for \$2,124.57, as a gesture of the generosity and good will of the owner of ESRI, Jack Dangermond. But they were only paying me for my unused vacation time; that vacation that I had to cancel because I was in so much pain. In the meantime, my coworkers were adapting my stolen code to improve the quality of their software, while ESRI was hacking into their computers and spying on them. ESRI also trying to kill me a second time, and lying about the reason for my termination.

What can I say to somebody who made me suffer so much? You know that I have already forgiven you, and do not wish you any harm, Mrs. Tompkins. But you do not deserve to be in a position of power, because you are corrupt and insensitive to your victims' suffering. Instead of helping them, like you are supposed to, you hurt them even more. When a person in

pain came to you for help, you just slapped him on the other cheek. You denied the truth, called him a liar, and laughed at him behind his back. I wish my manager, Duane Niemeyer, had never sent me to the human resources department, when I only needed a friend to listen to me. But he wasn't my friend, even though I loved him very much...

You have indeed harassed me, discriminated against me, falsified my identity to gain access to my medical records, hacked into my computer and stolen from me, even though I was so poor, persecuted and defamed me, assaulted me and tried to kill me... when I loved you so much. But worst of all, you rebelled against God and deceived everybody, leading them into darkness.

Some time after I was fired, ESRI tried to kill me a second time. They sent the same man who attacked me the first time to finish the job. But this time they waited until I was asleep so that I could not defend myself. They wanted to make sure that I would not talk about what they had done to me in their company. This evil man astro-projected to my house and tried to give me a heart attack. But God intervened again and saved my life. This is what happened that night:

Luis: (dreaming) You have unleashed a demon.

Don Berry: (laughing) Yes, you.

Don Berry: (to his boss) He can even detect me in his dreams.

His boss: Is he awake now?

Don Berry: No, he's still asleep.

His boss: Then hurry up and kill him.

Luis: Fools! You don't know what you're doing.

Don Berry: He just called you a fool. Are you going to let him call you like that?

His boss: We won't have to worry about him anymore, after tonight.

Angels: Wake up! Wake up!

Luis: I woke up and saw his astral body, standing next to my bed. He did not look human anymore. He looked and felt like a cold, dark shadow... an evil monster! His claws were on top of my heart, pumping it vigorously.

Don Berry: (grinning) You are having a heart attack. What are you going to do now? You're going to die.

Luis: I sat on my bed, slowed down my heart rate, and scared him away. I did not attack him because I did not want him to suffer and I did not want to be like him.

His boss: Now he's going to burn you.

Don Berry: Don't say that! Don't give him any ideas. I'm glad to be alive. I'm glad you didn't kill me when I asked you, but I don't want to ever feel that kind of pain again.

Luis: I thanked God for saving my life, and asked Him to not let this man hurt any more innocent people.

Don't be like this evil monster. Fight for what is good! Fall in love with God's wisdom

and strive to possess it. Don't look for the power that will become your perdition. Souls truly suffer greatly an eternity in hell.

These so-called “decent” people think that they are above the law and can do anything they want because they are already going to hell anyway. They publicize their good works on the newspapers to glorify themselves and fool you. But there is only hatred and malice in their hearts. The wise ones who have been blessed with divine gifts will see the darkness in their souls and stay away from these dangerous people. With their lies and with their money, they will corrupt the ones who will let them.

My little brothers and sisters, you used to call me crazy when I talked about God and said that I had a star of light on my forehead. You were the ones who also made fun of me because I was sick. You later became my judges because there was hatred in your hearts. But God does not judge me because He knows that there is no malice in me. On the contrary! He carried me in His arms when I could not walk anymore because those evil people had hurt me so much, and He defended me from them when they were trying to kill me. I came here to suffer for you and take your pain away. But you have ignored my message and have imitated the errors of ESRI. I have always loved you, but you need to learn to be humble and compassionate to be with God. Otherwise you will suffer very much.

The wise people of this world do not know anything. They are easily deceived by appearances and the Truth eludes them. “The foolishness of God is wiser than men, and the weakness of God is stronger than men.” (1 Co 1:25) Therefore, heed my warning! Do not ally yourselves with ESRI and commit crimes with them, because you are not criminals. Your honest and hard work is everything you ever needed to be happy.

It has been a long and many times painful journey for all of us. You still do not understand many things, but you are not little children anymore. It is very important that you learn to distinguish what is good and what is evil. And get rid of everything that burdens your soul! You don't need it and it doesn't let you be happy. Forgive everything so that you may be forgiven. There are many wonderful surprises that lie ahead, for the ones who choose to follow the path of our Lord. Open your heart to Him and discover His infinite love.

November 10, 2010

Enough Lies, E.S.R.I.

*Move aside, Satan! Stop hindering me.
God's Holy Will will be fulfilled
even though you oppose it.*

God forgave all my sins and He defended me against you, the first time you tried to kill me. But you disobeyed our Father and rebelled against Him. You haven't stopped doing evil, ever since He condemned you. Your greed is surpassed only by your desire for vengeance. Yes, I know you still blame me because you think it's my fault God has punished you. But God is the one who judges, E.S.R.I., not you.

How will people remember you? Is that what scares you the most? Will they learn the truth and see your real faces? Then, you no longer would be the decent ladies and gentlemen you pretend to be everyday. Your theater has become a joke because you can't hide your shame anymore. Or maybe you have lost that, too... When will you repent and stop making our Father suffer?

You may be able to buy your friends with money and gifts, but you know very well that you can never buy your way into Heaven. That is what upsets you the most, and that is why you try so hard... and you never stop sinning against God. But what if your friends could look into your souls... would they still follow you?

I know that you are bewildered because I am still alive. You would have rejoiced if I had committed suicide because of all the things that you have done to me. I won't list them here because people are already aware of most of them. Yes, you may be happy because you have caused me great pain and sorrow. But I am even happier because God has been very compassionate, and He has never left me crying on the floor.

God said that you did not care about anybody but yourselves. Yet, you try so hard to convince everybody of the opposite. But who are you really helping when you come after me and stop me from serving God? No, you do not care about God's will.

God does not make mistakes, and He does not give a star to somebody who does not love and serve Him. If I want to play music for the Almighty, you get jealous and do not let me worship Him in peace. If I invite my brothers and sisters to received God's light, you drive me away from His house. And if I make something beautiful for our Father, you try to take it away to stop me from serving Him. What are you really afraid of, Cain?

Tell me, what kind of person does not let somebody get closer to his Father? You are aware that I get sick when you come after me with your video cameras and your lies, because I

can sense your greed and hatred. But if I'm not even in your company anymore, when will you stop harassing me? And if you are really interested in doing good, you should donate all your money to the poor and apologize to God, with a sincere heart, for all your sins. We know that most of your money does not belong to you anyway.

If you knew that I was doing something wrong, why didn't you inform the authorities immediately? You couldn't possibly have been afraid of me, after the way you treated me in your company. No, you people do not even fear God. Instead, you took the law into your own hands like you usually do, thieves. And if I did something wrong, maybe it was because people like you had already made me suffer so much, and I didn't know what I was doing anymore. But it doesn't matter anymore, because God has already forgiven me and I have the most beautiful missions to accomplish.

Corruption and Injustice

Chaffey College

López' First Letter to US Dept of Justice (Complaint)

Mr. Luis Angel López
[REDACTED]
[REDACTED]
[REDACTED]

July 15, 2013

U.S. Department of Justice Civil Rights Division
950 Pennsylvania Avenue, NW
Educational Opportunities Section, PHB
Washington, DC 20530

Dear Sir or Madam:

I would like to complain against Chaffey College for harassment that I suffered in 2009. The institution is located at 5885 Haven Avenue, in Rancho Cucamonga, CA 91730. Chaffey College secretly videotaped me, without my consent, when I was a student there.

I did not know what to do to stop the harassment. I told my professor, [REDACTED], that I felt very uncomfortable being videotaped and that I wanted it to stop. He did not say anything and the harassment continued. Two weeks after that, I suffered a nervous breakdown and had to drop out of college, in April of 2009.

I am also asking you to please waive any time frame that you may have for filing a complaint. After I stopped going to Chaffey College, the harassment continued at other places and I was too sick to file my claim. I went to my local church at St. Catherine of Siena, in Rialto, to find peace and get better, but I was also harassed there. I got worse and had to travel to Mexico to be with my mother because I could not take care of myself anymore. When I came back to the United States in 2010, I started going to a spiritual center in Los Angeles, called Mahikari, where I also suffered harassment. I stopped going there, in April of 2010, and ended up needing psychological help.

I enrolled at Chaffey College because I wanted to learn music and was always a good student. I suffered very much because of the harassment that I endured there. I could not finish my degree in music, at another college, because I was afraid that I was going to experience the same kind of harassment, as I did at the other places that I mentioned. To this day, I am still being treated for anxiety and depression. Therefore, I am asking you to please open an investigation into this matter.

Sincerely,

Luis López

First US Dept of Justice Reply



U.S. Department of Justice
Civil Rights Division

*Educational Opportunities Section - P118
950 Pennsylvania Ave, NW
Washington, DC 20530*

AB:FRM:RS
DJ 169-12C-0

DEC 13 2013

Mr. Luis Lopez
[REDACTED]

Dear Mr. Lopez:

This is in response to your letter to the Educational Opportunities Section in which you describe an incident by officials of Chaffey College in CA.

The Educational Opportunities Section enforces federal laws that protect students from harassment or discrimination. The Section is responsible for enforcing Title IV of the Civil Rights Act of 1964, which prohibits discrimination on the basis of race, color, national origin, sex, and religion in public schools and institutions of higher learning; the Equal Educational Opportunities Act of 1974 which, among other things, requires states and school districts to provide English Language Learner (ELL) students with appropriate services to overcome language barriers; and Title II of the Americans with Disabilities Act, which prohibit discrimination based on disability.

We carefully reviewed the information you provided and have determined that no action will be taken by the Department. This is not a determination on the merits of your claim. There may be state laws that are relevant to your complaint. You may wish to consult a private attorney.

Thank you for taking the time to contact the Department of Justice about your concerns.

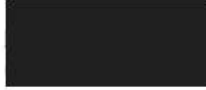
Sincerely,

A handwritten signature in cursive script, appearing to read "Rosalyn Smith".

Rosalyn Smith
Paralegal Specialist

López' Second Letter to US Dept of Justice (Appeal)

Mr. Luis Angel López



January 15, 2014

U.S. Department of Justice Civil Rights Division
950 Pennsylvania Avenue, NW
Educational Opportunities Section, PHB
Washington, DC 20530

Dear Sir or Madam:

I am writing to appeal Mrs. Rosalyn Smith's decision not to take action in regards to my complaint against Chaffey College. In her letter, she states that her determination is not based on the merits of my claim. I suffered harassment at an institution of higher learning, and you have jurisdiction over this matter. I became disabled and unable to work, as a result of the harassment that I endured, and I still need psychological treatment for the harm that they did to me.

Mrs. Smith does not give a good reason for her decision to not investigate my complaint. When I contacted you, on September 30, 2013, I was told that my claim had been accepted and that it would be investigated. My condition is permanent, and I want justice for what happened to me. Therefore, I am asking you to re-open my case and investigate my claim.

Sincerely,

Luis López

Second US Dept of Justice Reply



U.S. Department of Justice
Civil Rights Division

*Educational Opportunities Section - PHB
950 Pennsylvania Ave. NW
Washington, DC 20530*

AB:FRM:RS
DJ 169-12C-0

APR 15 2014

Mr. Luis Lopez
[REDACTED]

Dear Mr. Lopez:

This is in response to your letter to the Educational Opportunities Section in which you disagree with our decision dated December 12, 2013.

We carefully reviewed the information you provided in your letter and our previous response. We can add nothing to our prior correspondence concerning this matter. Further, correspondence regarding this matter will serve no useful purpose.

Sincerely,

A handwritten signature in cursive script, appearing to read "Rosalyn Smith".

Rosalyn Smith
Paralegal Specialist

López' First Letter to Office for Civil Rights (Complaint)

Mr. Luis Angel López



December 11, 2013

U.S. Department of Education
Office for Civil Rights
50 Beale St., Suite 7200
San Francisco, CA 94105-1813

Dear Sir or Madam:

I would like to complain against Chaffey College for harassment that I suffered in 2009. The institution is located at 5885 Haven Avenue, in Rancho Cucamonga, CA 91730. Chaffey College secretly videotaped me, without my consent, when I was a student there.

I did not know what to do to stop the harassment. I told my professor, [REDACTED] that I felt very uncomfortable being videotaped and that I wanted it to stop. He did not say anything and the harassment continued. Two weeks after that, I suffered a nervous breakdown and had to drop out of college, in April of 2009.

I am also asking you to please **waive any time frame** that you may have for filing a complaint. After I stopped going to Chaffey College, the harassment continued at other places and **I was too sick to file my claim**. I went to my local church at St. Catherine of Siena, in Rialto, to find peace and get better, but I was also harassed there. I got worse and **had to travel to Mexico to be with my mother because I could not take care of myself** anymore. When I came back to the United States in 2010, I started going to a spiritual center in Los Angeles, called Mahikari, where I also suffered harassment. I stopped going there, in April of 2010, and ended up needing psychological help.

I enrolled at Chaffey College because I wanted to learn music and was always a good student. I suffered very much because of the harassment that I endured there. I could not finish my degree in music, at another college, because I was afraid that I was going to experience the same kind of harassment, as I did at the other places that I mentioned. To this day, I am still being treated for anxiety and depression. Therefore, I am asking you to please open an investigation into this matter.

Sincerely,

Luis López

First OCR Reply



UNITED STATES DEPARTMENT OF EDUCATION
OFFICE FOR CIVIL RIGHTS

50 BEALE ST., SUITE 7200
SAN FRANCISCO, CA 94105

REGION IX
CALIFORNIA

JAN 02 2014

Mr. Luis Angel Lopez



(In reply, please refer to # 09-14-2054.)

Dear Mr. Lopez:

On December 17, 2013, the U.S. Department of Education, Office for Civil Rights (OCR), received your complaint against Chaffey College (Recipient). OCR understands your allegations to be that, in 2009, you were subjected to harassment by a Recipient employee and that the Recipient failed to respond appropriately and effectively to notice of the harassment.

For the reasons explained below, OCR is not accepting your complaint for resolution.

OCR enforces Title VI of the Civil Rights Act of 1964, Title IX of the Education Amendments of 1972, Section 504 of the Rehabilitation Act of 1973, and the Age Discrimination Act of 1975. These laws prohibit discrimination on the basis of race, color, national origin, sex, disability and age in programs and activities operated by recipients of Federal financial assistance. OCR also has jurisdiction under Title II of the Americans with Disabilities Act of 1990 over disability discrimination complaints filed against public educational entities. Additionally, OCR enforces the Boy Scouts of America Equal Access Act, which addresses equal access to school facilities and certain other youth groups.

Regulations implementing the statutes enforced by OCR provide that a complaint must be filed no later than 180 days from the date of the alleged discrimination. OCR has discretion to waive the 180-day filing requirement under the following limited circumstances:

1. The complainant could not reasonably be expected to know the act was discriminatory within the 180-day period, and the complaint was filed within 60 days after the complainant became aware of the alleged discrimination.
2. The complainant was unable to file a complaint because of illness or other incapacitating circumstances during the 180-day period, and the complaint was filed within 60 days after the period of illness or incapacitation ended.
3. The complainant filed a complaint alleging the same discriminatory conduct within the 180-day period with another Federal, state, or local civil rights enforcement agency, and filed a complaint with OCR within 60 days after the other agency has completed its investigation or notified the complainant that it would take no further action.

The Department of Education's mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access.

Page 2 – (09-14-2054)

4. The complainant filed, within the 180-day period, an internal grievance alleging the same discriminatory conduct that is the subject of the, OCR complaint, and the complaint was filed no later than 60 days after the internal grievance is concluded.
5. Unique circumstances generated by agency action have adversely affected the complainant.

Your allegations concerning the harassment by a Recipient employee that occurred in 2009 are untimely and you have not provided an adequate basis for OCR to grant a waiver of the timeliness requirement.

This concludes OCR's consideration of your complaint. We are closing the complaint as of the date of this letter.

There may be state and local laws relevant to your complaint. You may wish to consult with a private attorney, local legal aid organization, and/or state or local bar association, which may be able to assist you further.

This letter sets forth OCR's determination in an individual OCR case. This letter is not a formal statement of OCR policy and should not be relied upon, cited, or construed as such. OCR's formal policy statements are approved by a duly authorized OCR official and made available to the public. The complainant may have the right to file a private suit in federal court whether or not OCR finds a violation.

Federal regulations prohibit the Recipient from retaliating against you or from intimidating, threatening, coercing, or harassing you or anyone else because you filed a complaint with OCR or because you or anyone else take part in the complaint resolution process. Please note that the Recipient has not been informed that you have filed this complaint with OCR.

Under the Freedom of Information Act, it may be necessary to release this document and related records upon request. In the event that OCR receives such a request, it will seek to protect, to the extent provided by law, personal information that, if released, could reasonably be expected to constitute an unwarranted invasion of privacy.

If you have any questions about this letter, please call our office at 415-486-5555.

Sincerely,



Charles R. Love
Program Manager

López' Second Letter to OCR (Appeal)

Mr. Luis Angel López



January 15, 2014

U.S. Department of Education
Office for Civil Rights
50 Beale St., Suite 7200
San Francisco, CA 94105-1813

Dear Sir or Madam:

I am writing to appeal your decision not to accept my complaint for resolution. In your letter from January 2, 2014, you claim that I did not provide an adequate basis for OCR to grant me a waiver of the timeliness requirement. This is false. In my letter, dated December 11, 2003, I explained that I was too sick to file a complaint, within the 180 days after the incident happened, and asked you to waive your timeliness requirement.

According to your regulations, illness or other incapacitating circumstances are acceptable excuses for you to waive the timeliness requirement. I suffered a nervous breakdown as a result of the harassment that I suffered at Chaffey College, and had to travel to Mexico to be with my mother, because I could not take care of myself physically or emotionally. I became disabled and unable to work, and I still need psychological treatment for the harm that they did to me. Even though I am taking medicines to try to control my symptoms, my condition is permanent, and I want justice for what happened to me. Therefore, I am asking you again to please waive your timeliness requirement, as per your regulations in regards to incapacitating illnesses, and investigate this incident.

Sincerely,

Luis López

Second OCR Reply



UNITED STATES DEPARTMENT OF EDUCATION
OFFICE FOR CIVIL RIGHTS

50 BEALE ST., SUITE 7200
SAN FRANCISCO, CA 94105

REGION IX
CALIFORNIA

MAR 21 2014

Mr. Luis Angel Lopez
[REDACTED]

Re: Case No. 09-14-2054
Chaffey Community College

Dear Mr. Lopez:

This is in response to your appeal, received February 6, 2014, to the Office for Civil Rights (OCR) regarding closure of the above-referenced complaint against Chaffey Community College.

After careful consideration, I find that the issues raised in your appeal do not warrant a change in OCR's disposition of your case under the laws and regulations enforced by OCR. Accordingly, your appeal is denied.

This concludes OCR's consideration of your appeal and is the final agency determination. Final agency determinations and regional office determinations are not formal statements of OCR policy and should not be relied upon, cited, or construed as such. OCR's formal policy statements are approved by a duly authorized OCR official and are made available to the public.

You have now exhausted all avenues of review within the U.S. Department of Education. You may have the right to file a private suit in federal court, regardless of OCR's determination.

Sincerely,

A handwritten signature in black ink, appearing to read "Arthur Zeidman".

Arthur Zeidman
Director

Conclusion

I looked for a job for so long... But everywhere I applied, they all closed their doors to me. Nobody wanted to hire me because ESRI had wrongfully terminated me. They only wanted my ideas... Then, I decided to go back to school and study music. I have always loved to learn and I love music. In school, I was very happy for a while. I even got a small part-time job as a tutor. That's all I could find... A kind woman took pity on me and gave me a second opportunity. She wanted me to become a teacher. But then ESRI became jealous of my happiness and sought to destroy it. Their envy and greed were awakened by my desire to learn and be free. They didn't want me to be happy. They wanted to make me suffer. I got sick and I lost the only job that I could find because I had to drop out of college.

I complained to the Office for Civil Rights, Department of Education and the U.S. Department of Justice. But both departments disregarded my complaint. They violated the laws and regulations that they were supposed to enforce and obstructed justice.

Catholic Church

López' First Letter to the Catholic Church

Mr. Luis Ángel López
[REDACTED]
[REDACTED]

April 1, 2013

Parish of St. Bernardine
531 N. F St.
San Bernardino, CA 92410

Dear Father [REDACTED]:

I am writing you to complain about the way that I was treated at the St. Catherine of Siena church, in Rialto, CA. In 2009, I used to play the guitar in the children's choir and was also a member of a prayers group, Grupo [REDACTED]. I was very happy playing music for God and praying for the sick, until the church began to secretly videotape me without my consent.

The last time I attended that church, two women from the [REDACTED] choir were judging me. They were criticizing me because they said that I always thought dirty thoughts. One of them said that she even regretted having invited me to join their prayers group. It is true that I suffered from negative thoughts that I could not control. This is very common among good people who are very close to God; He allows His servants to be tempted to make them stronger. But in my case, my psychological problems were greatly exacerbated by the church's harassment. How can any good Christian hurt a brother so much, and then judge him because he is suffering emotionally and psychologically? They caused me so much pain and showed no compassion.

I became very sick and stopped going to church, in September of 2009. It was the darkest period of my life and I was so afraid. I needed to be close to God to have the strength to fight against all that evil, but I could not be in His house anymore, because the people from church were harassing and judging me. I had to travel to Mexico to be with my mother because I could not take care of myself anymore. My mother took care of me and sought spiritual and psychological help for me. I commended myself to God and His Holy Mother and started praying the rosary every day.

The house of God is a house of prayer and must be respected. It is a refuge for sinners, the sick, and the wretched. The faithful come to His house to be closer to God and His Mother, and share with them their pains and joys. It is a sin against God to drive any of His children away, by trying to take advantage of them. And after they have committed this great sin, they insult God even more by judging and condemning the innocent, whom they hurt so much.

To this day, I am still being treated for depression and anxiety, and the Church has never apologized to me for the pain and suffering that it caused me in the house of God. On the contrary, some of the people from the St. Catherine of Siena church only judged

me and made fun of me. I have not gone back to that church for fear of being harassed again. I am also afraid of going to other churches because this type of harassment has also happened at other places, and I do not want to suffer anymore. Instead, I pray from home every day and try to serve our Father as best I can. But I would like to attend church again to praise and worship God, without fear of being harassed.

Sincerely,

Luis López

Church's Reply

ST. BERNARDINE CHURCH

531 North F Street * San Bernardino, CA 92410 * Phone: (909)884-0104 * Fax: (909)885-4634



April 5, 2013

Mr. Luis Ángel López
[REDACTED]
[REDACTED]

Dear Luis Angel,

I am pleased to acknowledge the receipt of your letter of April 1, 2013, in which you express to me your deep concern regarding the manner in which you have been treated at St. Catherine of Siena Church in Rialto. I have not been witness to the facts that you present, however, if the parishioners whom you mentioned have treated you disrespectfully, I express to you an apology on behalf of the Catholic Church. As members of the Church we are always concerned that the participants of our faith communities in the Diocese of San Bernardino offer respect, kindness and love to one another as Christ teaches us.

I am sorry to know that the unkind treatment caused you depression and anxiety, and that you have felt the need to withdraw from the parish community and not participate in the parish of St. Catherine of Siena, and that you are reluctant to go to any other parish as well. Certainly your mother's support to you has been a great consolation. I would hope that your faith in Christ and devotion to our Blessed Mother will also give you much consolation.

When we are discouraged we may turn to the sacred scriptures for solace and strength. A beautiful scripture passage of the Easter season from St. Luke tells us about the two disciples on the road to Emmaus. They too were discouraged and dejected. But Jesus walked with them, strengthened them, and they recognized him the breaking of the Bread.

I would certainly hope, Luis Angel, that your discouragement would not keep you from participating in the celebration of the Eucharist. It is there that Christ feeds us and nourishes us. If our faith is strong, we can withstand the harsh treatment of others with God's help, and find ways to show the love of Christ even when we are persecuted.

I will pray that you may be blessed with a strong faith in Christ, and that your future experiences of sharing in the faith community will be more positive ones, in which you can worship God and participate in the ministries of our parish communities in peace and without any form of harassment. May God bless you and fill you with Easter faith in Christ our Risen Savior.

Sincerely yours in Christ,
[REDACTED]

Rev. L [REDACTED]

López' Second Letter to the Catholic Church

Mr. Luis Ángel López
[REDACTED]
[REDACTED]

April 15, 2013

Father L [REDACTED]
St. Bernardine Church
531 North F St.
San Bernardino, CA 92410

Dear Father L [REDACTED]:

Thank you very much for your kind words and your prayers. Even though I would like to go back to church and participate in the celebration of the Eucharist, I cannot do it until this matter is fully resolved. I suffered very much at the parish of St. Catherine of Siena because I was being videotaped secretly without my consent, and I would not like to experience this form of harassment at any other church. Therefore, I would like you to please open an investigation.

I would also like to thank you for your concern, but I need to clarify that I have never felt discouraged, even in my darkest hours. I know that God does not abandon us even when we have lost all hope. He loves us all and is a source of strength for all the ones who believe in Him. I had to stop going to church because I was not well; I was afflicted with great fear and anxiety, for which I am still being treated today. But thanks be to God my trials and tribulations have only served to strengthen my faith and bring me closer to Him. When I could not attend church anymore because I was so sick, I turned to the sacred scriptures, like your suggested in your letter, and started praying the rosary every day. I have shed many tears reading and meditating on the word of God and praying to His Blessed Mother. Without God's help, I would not have been able to survive so much evil.

I have already forgiven my fellow parishioners for all the pain and suffering that they caused me. But I would like to know who was responsible for making the decision to videotape me, in church, so that it does not happen again. Jesus taught us that the house of God is a house of prayer. In a world filled with so much pain and injustice, we must never forget that, and respect the suffering of our brothers and sisters who seek peace and solace in His house.

Sincerely,

Luis López

Church's Reply

ST. BERNARDINE CHURCH

531 North F Street * San Bernardino, CA 92410 * Phone: (909) 884-0104 * Fax: (909) 885-4634



April 25, 2013

Mr. Luis Ángel López
[REDACTED]
[REDACTED]

Dear Luis Angel,

Thank you for your letter of April 15 in which you again express your concern regarding harassment at St. Catherine's Church and secret videotaping. You have asked me to open an investigation. I have contacted Father [REDACTED] P [REDACTED], Pastor of St. Catherine's, and explained to him your complaint about the persons from the [REDACTED] choir. Father P [REDACTED] told me that he had not heard anything either from you or from others about this matter. My suggestion is that you would contact Father P [REDACTED] and explain your complaint, as you have done to me, and tell him who the persons are that have treated you unkindly. It would be difficult for Father P [REDACTED] or for me to obtain information if we do not know of whom you are speaking. You could call the parish office, 909-875-1360, and request a personal appointment, or even send Father P [REDACTED] an email. His email address is: [REDACTED]

You are welcome to communicate again to me as we seek to clarify and resolve the matter. I wish you God's blessings and peace.

Sincerely in Christ,

[REDACTED]

Rev. L [REDACTED]

Email: [REDACTED]

Conclusion

A priest apologized to me, on behalf of the Catholic Church, for all the pain and suffering that they caused me. But when I met with another priest, Father P., who was supposed to investigate my complaint, he denied that the Church had authorized any videotaping. He lied to me and claimed that he did not know anything about it. How could I confess my sins to a man who lies to me? I rather commune with God in my soul. They were not honest with me, and I felt uncomfortable going back to church. They made me suffer very much and I did not want to get sick again.

Mahikari

López' Letter to Sekai Mahikari Bunmei Kyodan

Mr. Luis Ángel López
[REDACTED]
[REDACTED]

May 10, 2013

Mr. Katsutoshi Sekiguchi
Sekai Mahikari Bunmei Kyodan
1524-4 Hiekawa Nakaizu-cho Tagata-gun
Shizuoka, 410-25
Japan

Irvine Dojo
25 Mauchly Suite 308
Irvine, CA 92618

Dear Mr. Oshienushi-sama:

I am writing you, with great sadness, to complain about the way in which I was treated at the Mahikari Dojo, in Los Angeles, CA in 2010. I could not write to you sooner because I was too sick. However, what the ministers of the Dojo did to me was wrong, and I would like them to be responsible for their actions.

In November of 2009, I visited the Dojo in Colima, Mexico for the first time. I suffered from depression and anxiety and needed spiritual help. I received purification at this center and became a Kamikumite. When I got better, I returned to the United States, in January of 2010, and continued receiving divine light, at the Dojo of Los Angeles.

Even though the nearest Dojo was one hour away from my home and I was unemployed and had no money, I made an effort to travel to Los Angeles to continue receiving divine light and serving God. I wanted to be able to help other people, in the same way that I was being helped. Unfortunately, the ministers from the Dojo started to secretly videotape me, without my consent. This put me under a lot of stress and I became very sick. They knew that their actions were harming me but did not care. One time, I even overheard one of the them judging me and calling me a "nut-case," behind my back. How could somebody who has chosen to be a spiritual servant be so insensitive to the suffering of a sick person? I could not continue being in this intolerant and abusive atmosphere and stopped going to the Dojo, in April of 2010.

A few weeks after that, one of the ministers, [REDACTED], came to my home and asked me why I had stopped going to the Dojo. I explained to him that I did not feel comfortable being videotaped and that I wanted it to stop. He lied to me and said that maybe I had just imagined everything. I was still suffering greatly and felt offended by his dishonesty and lack of compassion and decided not to return to the Dojo.

I went to the Mahikari Dojo seeking peace and solace. I also wanted to get closer to God and be able to serve Him. But I never expected to be hurt and be taken advantage of. This people offended Su-God by disrespecting His house. To this day, I am still suffering emotionally and psychologically and the people who hurt me have never apologized to me. Instead, they shared my videos with other people who have used them to denigrate me and make fun of me, which has caused me great pain and sorrow. I have already forgiven the people who were involved, but I would like you to take actions so that something like this never happens again.

Sincerely,

Luis López

Conclusion

I never received a reply to the letter that I sent to Mahikari, and they never apologized to me. After I tried many times to talk to them on the phone, I had to go to the Dojo to speak with Kenji, the person in charge of the LA and Irvine Dojos. He did not want to investigate the incident, but finally agreed to do it. We were supposed to meet again a week after that, but he never returned my calls. I tried contacting him, in vain, for several months, so that we could set up an appointment to meet again. I finally had to drive to the Dojo without an appointment to see him.

Kenji lied and said that he did return my calls twice. He also claimed that he had interviewed the people from the LA Dojo and nobody knew anything about the illegal videotaping. In fact, they knew that what they were doing was hurting me, but they did not care and continued to videotape me. They had knowledge of the crimes that ESRI had committed against me at other places. And, they figured that I would just stop coming to serve God, like I had stopped going to those other places, when I became too sick and could not come to His house anymore.

I also asked him if Oshienushi-sama was aware of my complaint and he confirmed it. He told me that Oshienushi-sama had appointed him to investigate my complaint. I wanted to be able to go back to the Dojo and serve God, but I felt very uncomfortable being with them, because they had not repented for their sins against me. They hurt me so much and then made fun of me when I was suffering because they made me so sick. I did not want to get sick again, because I have such beautiful and important missions from God to fulfill, and therefore I decided not to go back to the Dojo until they recognized their mistakes and apologized to me.

Medical Clinic

López' First Letter to Clinic

Mr. Luis Ángel López
[REDACTED]

January 14, 2013

Grievance Coordinator
ArrowCare
400 N. Pepper Ave.
Colton, CA 92324

Mrs. Christy Coute
Director of Public Health Clinics
16453 Bear Valley Rd.
Hesperia, CA 92345

Dear Sir or Madam:

I am writing to you to complain about an incident that happened at the San Bernardino Department of Public Health, on October 18, 2012.

On that day, I had an appointment to see Dr. [REDACTED]. After I saw my doctor, I was walking down the hallway and I overheard a conversation about me. A group of about five nurse assistants were gathered in one of the rooms, gossiping and making fun of me.

They were accusing me of having sex with men, without telling them that I am HIV positive. First of all, I am not having sex with anybody, and I have not had sex in a long time. Furthermore, the law in California protects people with HIV, giving them the option not to disclose their status, as long as they are using protection. I recently attended an HIV camp in Minnesota and one of the main concerns of the people who attended was whether or not to disclose our HIV status to a sex partner. Many of us have been discriminated and stigmatized for being positive. It is very difficult to tell somebody that you love that you are positive, for fear of being rejected. But many times, not only do we have to contend with rejection but also with discrimination and defamation.

I have experienced this type of discrimination many times in my personal and professional life. When I was working at ESRI in 2005, for example, one of the managers, Mr. Darryl Smith, used my personal information to call the ESRI's insurance company and he found out that I was HIV positive. He told two coworkers that he was going to have to get tested for AIDS because he had shaken my hand when he met me. After I filed a complaint with the human resources department for harassment, the manager of that department, Mrs. Cindi Tompkins, fired me because she said that she could not find evidence to support my claims. She also denied that my manager, Mr. Duane Niemeyer, was videotaping me in my office. Then I decided to go back to college and study music, and therefore I enrolled at Chaffey College. But the people from ESRI did not leave me alone, and they followed me to my school to continue

harassing me and slandering me.

The nurse assistants were also saying that I had dropped out of Chaffey College because they were secretly videotaping me, which is true. I even ended up going to the psychologist because I got so sick from all the harassment; and I am still taking medications to control my depression and anxiety. They said that somebody must have told me that they were videotaping me, in the classroom, and that I had claimed that I found out about it, telepathically. It was so difficult to talk about the harassment that I suffered at Chaffey College, with my doctors, because I knew they were not going to believe me and were going to think that I was crazy. I was very astonished to find out that these nurse assistants were making fun of me because, according to them, I only wanted to impress people by making them believe that I had mental powers.

They also were making fun of the way that I dress. They were saying that I wore the same old clothes all the time. It is true that some of the clothes that I wear are over five years old, because I am poor and disabled and cannot afford to buy new ones. But this does not bother me because God loves humble people very much, and I only want to please and serve God. But nobody should be denied medical attention because of the way that s/he dresses.

As I was walking in front of the open door, I looked at the women who were in the room, and they looked back at me. I continued walking because I felt vulnerable and betrayed and I just wanted to get out of there. When I was out of sight they said, "Do you think he heard us?" And then they continued to talk about me and said, jokingly, that I was probably going to say that I could hear everything they said about me, telepathically.

I spoke with the supervisor of the Department of Public Health in San Bernardino, Mrs. Olympia, on January 10, 2013. She was very helpful and said she would speak with the staff of the clinic. I told her that my main concern was to protect my medical information, and she assured me that it was safe. I do not know these nurse assistants, and my intent is not to cause any trouble for them. That is why I called Arrowcare to be switched to the Department of Public Health in Ontario, so I did not have to deal with them anymore. I just wanted to receive medical attention at a place where I felt safe and with people that I could trust. But when I called to make an appointment, they told me that the only doctor at the clinic of Ontario was Dr. [REDACTED] and I wanted to see Dr. [REDACTED]. Therefore, they recommended that I stayed at the clinic of San Bernardino and that I spoke with the clinic's supervisor. I called Arrowcare again to be switched back to the clinic in San Bernardino, and they got upset because I had just switched clinics the previous day. They said that I could only switch clinics once. But I am not playing any games. I only want to protect my patient's rights, and receive a fair treatment.

Sincerely,

Luis López

cc: Mrs. Christy Coute, Director of Public Health Clinics

López' First Letter to Department of Health and Human Services

Mr. Luis Ángel López
[REDACTED]

February 4, 2013

Michael Leoz
Office of Civil Rights, Regional Manager
Department of Health and Human Services
90 7th Street, Suite 4-100
San Francisco, CA 94103

Dear Mr. Leoz:

The reason for my letter is to complain about several violations of my patient's rights, under the Health Insurance Portability and Accountability Act. This is the second time that my rights have been violated, at the San Bernardino Public Health Department, in less than one month, after the first time that I filed a complaint. I would like you to conduct an investigation and I would like a written apology from SBPHD.

The first time that I filed a complaint was on January 10, 2013. I spoke with the supervisor of the San Bernardino clinic, Mrs. Olympia, about the events that took place on October 18, 2012. I also sent a letter to her supervisor, Mrs. Christy Coute, and to the grievance coordinator at ArrowCare. Mrs. Olympia said that she would talk with the clinic's staff to let them know that that kind of behavior was not acceptable and must never happen again. Mrs. Coute called me the day after I sent her my letter to apologize for the incident. She gave me her phone number so that I could call her directly, in case I experienced any more discrimination. She also said that I did not need to contact ArrowCare to switch clinics, if I ever needed to visit a different SBPH clinic. I never heard from the grievance coordinator of ArrowCare... But I was pleased with the way that Mrs. Olympia and Mrs. Coute handled the situation, and I truly believed that nothing like that was going to ever happen again.

Unfortunately, it did happen again, and only three weeks after I filed my complaint. On January 31, 2013, I went back to the clinic because I needed a copy of my latest CD4/VL document for my dentist. The receptionist asked me what a CD4/VL meant. I did not want to disclose my HIV status to her, because she did not need to know it, and so I told her that it was a document in my medical records and that the nurse would know what it was. She gave me a number and asked me to wait in the receptionist area / lobby. A few minutes later, a nurse came out and she handed the two sheets of paper to the receptionist. In my letter, I am going to refer to this person as a nurse because I do not know what her job title is. The receptionist asked her what a CD4/VL was, and the nurse told her that was for patients who had HIV. Another receptionist overheard that, and she told the nurse to be careful because I had just filed a complaint. **The nurse said, "I don't care. He can't see me."** After that, the receptionist called me back to window #2, she asked me to sign a Release of Information document,

and she gave me the documents, not in an envelope.

I was very appalled to hear that the nurse simply did not care that she was violating HIPAA laws, especially considering the fact that Mrs. Olympia had recently spoken, with all of them, to educate them about how they should treat their patients. The nurse did not want to deal with me, so she gave the documents to the receptionist to give them to me. I did not know what to do; so I went back home and called my friend to ask him if I should complain again. He said that I definitely needed to complain. And that same day I called Mrs. Coute to file yet another complaint.

I asked Mrs. Coute what could be done so that that kind of behavior never happened again. She said that, at that point, they did not know what they could do. Then her supervisor, Mrs. Megan Ellis, called me on the phone, and I also explained the facts to her. She asked me if I knew the name of the receptionist, but I had not written it down because I did not know if I should complain again, because it seemed as if it had been useless to complain the first time. I told her that I was there at approximately 11:30 AM, that I spoke with the receptionist on window 2, and that my number was 46. She said that, with that information, she could find out the name of the receptionist and the other people involved, but she also informed me that she could not share that information with me. I could have gone back to the clinic to get the receptionist's name for you, but I do not really feel comfortable going back there anymore. And I truly believe that it was the nurse who blatantly violated the law, not the receptionist. The receptionist only made an uneducated mistake.

I also asked Mrs. Coute and Mrs. Ellis for a copy of the report of the first incident. But Mrs. Ellis said that it was an internal and confidential document. Then I asked her if she could contact my psychologist to confirm the veracity of the events that took place on October 18, 2012. But she said that she could only tell her that they had received my letter. She said that she could neither confirm nor deny that the incident had taken place.

It is very important to me that the San Bernardino Public Health Department acknowledges the facts that took place on October 18, 2012 and January 31, 2013. As I explained to Mrs. Coute and Mrs. Ellis, it was very difficult for me to disclose to my doctors the kind of harassment that I suffered at Chaffey College, because it seems incredible that an institution of higher education would be videotaping its students with hidden cameras, without their consent. But it did happen to me, and I finally had to drop out of school because I was suffering from a nervous breakdown and I needed medical attention to treat my anxiety and depression. However, my psychologists have tried to prescribe medications that I do not need and that may even be harmful to my health. In the past, my doctors have prescribed drugs for [REDACTED], such as [REDACTED], which I do not need because I am not [REDACTED] and I am not taking it. They also have increased several times the doses for [REDACTED] and [REDACTED], which are the drugs that I take for my anxiety and depression, because they think that they are not working because I do not get better. The drugs do help alleviate some of my symptoms,

but they cannot heal me because I do not suffer from [REDACTED]. Increasing the doses of these medications only makes me suffer the side effects of the drugs. And, like I have asked my doctors, **should I take drugs to not feel the pain when somebody is hurting me so much, and forget that it is happening, or should I try to protect myself and prevent it from happening again?**

My former employer, Environment Systems Research Institute, has never stopped harassing me, ever since they fired me without justification, in 2006. When I was working at ESRI, my coworkers even sprayed air fresher at me, under the table, at one of the meetings, because they complained and joked about a flatulence problem that I never had. I went to several doctors, took many medicines, and even changed my diet to cure a problem that did not exist. **My doctors did several tests and found that there was nothing wrong with me;** my family also assured me that I did not smell badly; and when I went out in public, to restaurants for example, nobody could smell anything. But the harassment and the jokes, in the workplace, were so awful and traumatizing that I [REDACTED] to "fix" the alleged problem. But my ordeal did not end after I was fired; it only got worse. ESRI continued hacking into my computer and even encouraged other people to do the same. They also came after me to videotape me in my school, followed me to my local church and to a spiritual center, Mahikari, which I was attending regularly because I wanted to get better from the emotional and psychological wounds that they caused me. Psychology teaches about the fight or flight response when one is threatened; in my case, I have been doing both, for several years. I have stopped going to many of the places that I used to frequent because ESRI has followed me to those places and has slandered me to turn everybody against me. Now their lies have reached some of the workers who treat me at the San Bernardino clinic, and I am trying to defend myself. You can imagine what kind of toll this constant harassment would take on a person's health. This does not mean, however, that I am crazy or that I am imagining that people are following me.

I have included copies of some of the documents of the legal process that I undertook against ESRI in 2006. Due to health problems, I was unable to proceed with my lawsuit. I went back to work because I was being pressured by my ex-partner to not sue ESRI and not go on worker's compensation, even though I was on a forced medical leave of absence and deserved to receive those benefits. My ex-partner was adamant that if I fought for my rights and received worker's compensation, other companies would not hire me. My psychologist at that time, Dr. [REDACTED], did not think that it was a good idea to go back to work yet, because I was still suffering from my work-related injuries, and he insisted that I continue my psychological treatment even if I went back to work, but the insurance company did not want to keep paying for it. Thus, I went back to work at ESRI and I was going to work there for a short time until I found a better job. But in less than two months after I returned to work, the manager of the human resources department at ESRI, Mrs. Cindi Tompkins, fired me because she said that, after a "thorough investigation," she had been unable to find any evidence that supported my claims. She said that I had lied about everything that happened to me and that I was not a good team worker. I have compelling evidence that shows that she treated me with

contempt, and that she was only working to protect ESRI. She simply did not care that she was committing an injustice against me.

It is unethical for a medical institution to withhold any information that is relevant to a patient's health, from the patient's doctors. I could not believe that a group of nurses would be gossiping and making fun of me about what happened to me, at Chaffey College, when my own doctors would not even believe me. No, this information cannot be exclusive to SBPHD, and the people who work there are violating their Physician's Oath by refusing to disclose it to my psychologists at the SACHS-Norton Clinic, so that I can get the best possible treatment.

My sister is a doctor too and I am familiar with how difficult her profession can be, and I admire her for choosing to help people. It must be very rewarding to be able to heal people and save lives. I had never had any problem at the San Bernardino clinic in the five years that I have been going there. And I can proudly say that Dr. [REDACTED] was the best doctor that I have ever had. Unfortunately, the cordial and respectful treatment that I was accustomed to ended when some of the nurses learned about the things that ESRI has done to me and believed those people's lies. Now, I do not feel comfortable going back to the SBPHD clinic anymore. It is very important to me that my medical information remains private and confidential, especially since ESRI has impersonated me in the past, using my personal information, to gain access to my medical records. However, it is not my intent to cause problems for the workers who were involved in the two incidents. Even if they do not like me because they do not know me and have a wrong impression of me, it would sadden me if any of them lost her job. But I do want actions to be taken so that something like this never happens again to anybody and I want a written apology from SBPHD.

Sincerely,

Luis López

Enclosures: 5

Complaint Letter to Mrs. Christy Coute, January 14, 2013

Letter to Mr. Duane Niemeyer, former manager at ESRI, February 6, 2006

Letter to Mrs. Cindi Tompkins, Human Resources manager at ESRI, February 21, 2006

Complaint of Discrimination, March 15, 2006

Pre-Complaint Questionnaire, 2006

cc: SBPHD, Ryan White Program

DHHS First Reply (Informal Resolution)



DEPARTMENT OF HEALTH & HUMAN SERVICES

Voice - (415) 437-8310, (800) 368-1019
TDD - (415) 437-8311, (800) 537-7697
(FAX) - (415) 437-8329
<http://www.hhs.gov/ocr/>

OFFICE OF THE SECRETARY

Office for Civil Rights, Region IX
90 7th Street, Suite 4-100
San Francisco, California 94103

April 5, 2013

Mr. Luis Lopez
[REDACTED]

OCR Transaction Number: 13-154985

Dear Mr. Lopez:

On February 6, 2013, the U.S. Department of Health and Human Services (HHS), Office for Civil Rights (OCR), Region IX, received your complaint alleging that Public Health Clinic, County of San Bernardino, Department of Public Health (PHC or the covered entity) has violated the Federal Standards for Privacy of Individually Identifiable Health Information (45 C.F.R. Parts 160 and 164, Subparts A and E, the Privacy Rule). Specifically, you allege that on October 18, 2012 and January 31, 2013, you overheard workforce members of PHC impermissibly using and gossiping about your protected health information (PHI). This allegation could reflect a violation of 45 C.F.R. §§ 164.502(a) and 530(c).

Thank you for bringing this matter to OCR's attention. Your complaint plays an integral part in OCR's enforcement efforts.

OCR enforces the Privacy, Security, and Breach Notification Rules, and also enforces Federal civil rights laws which prohibit discrimination in the delivery of health and human services because of race, color, national origin, disability, age, and under certain circumstances, sex and religion.

The Privacy Rule permits certain incidental uses and disclosures of protected health information (PHI) that occurs as a by-product of another permissible or required use or disclosure of PHI, as long as the covered entity has applied reasonable safeguards and implemented the minimum necessary standard, where applicable, with respect to the primary use or disclosure. See 45 C.F.R. § 164.502(a)(1)(iii). For example, the Privacy Rule permits covered health care providers to share PHI for treatment purposes without patient authorization as long as they use reasonable safeguards when doing so. These safeguards may vary depending on the mode of communication used. For example, when discussing patient health information orally with another provider in proximity of others, a doctor may be able to reasonably safeguard the information by lowering his/her voice.

We have carefully reviewed your complaint against PHC and have determined to resolve this matter informally through the provision of technical assistance to PHC. Should OCR receive a similar allegation of noncompliance against PHC in the future, OCR may initiate a formal investigation of that matter.

Based on the foregoing, OCR is closing this case without further action, effective the date of this letter. OCR's determination as stated in this letter applies only to the allegations in this complaint that were reviewed by OCR.

Under the Freedom of Information Act, we may be required to release this letter and other information about this case upon request by the public. In the event OCR receives such a request, we will make every effort, as permitted by law, to protect information that identifies individuals or that, if released, could constitute a clearly unwarranted invasion of personal privacy.

13-154985
Page 2 of 2

If you have any questions regarding this matter, please contact our office at (415) 437-8310.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Leoz", with a stylized flourish at the end.

Michael Leoz
Regional Manager

López' Second Letter to DHHS (Appeal)

Mr. Luis Ángel López

April 15, 2013

Office for Civil Rights
90 7th Street, Suite 4-100
San Francisco, CA 94103

Dear Sir or Madam:

I received Mrs. Linda Connor's letter from April 5, 2013, and I am not satisfied with her decision to resolve my complaint informally. My civil rights were violated not once, but twice, at the same place, and I do not feel comfortable going back to the San Bernardino Public Health Department anymore. This is a very serious matter and I would like you to reopen my case (OCR transaction number: 13-154985) and initiate a formal investigation.

I suffered discrimination because of my disability and socio-economic status, at SBPHD, on October 18, 2012. The first time I complained about it to Mrs. Olympia, the clinic's supervisor, on January 10, 2013, she said that she would talk with the personnel to inform it that that kind of behavior was not acceptable and prevent it from happening again. However, she did not conduct an investigation and only two weeks after I complaint, my patient rights were violated again when one of the workers blatantly mishandled my protected health information, on January 31.

I was hesitant about signing a complaint consent form that would make my private information available to the public, under the Freedom of Information Act. But I did not want to hinder your investigation. I chose to cooperate with you and signed that form to make your job easier.

I am HIV positive and have no doctor. I refuse to put my health-care in the hands of people who do not care. I was discriminated on two different occasions at SBPHD and do not trust it anymore with my protected health information. I would like you to open a formal investigation and I would like a written apology from this clinic.

Sincerely,

Luis López

DHHS Second Reply (Investigation)



DEPARTMENT OF HEALTH & HUMAN SERVICES

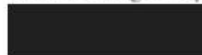
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OFFICE OF THE SECRETARY

Office for Civil Rights, Region IX
90 7th Street, Suite 4-100
San Francisco, California 94103

August 27, 2013

Mr. Luis Angel Lopez



Mr. Ken Johnston, Division Chief
County of San Bernardino- Department of Public Health
Office of Public Health Administration
351 North Mountain View Avenue
Third Floor
San Bernardino, CA 92415

OCR Transaction Number: 13-159002

Dear Mr. Lopez and Mr. Johnston:

On January 14, 2013, the U.S. Department of Health and Human Services (HHS), Office for Civil Rights (OCR) received a complaint filed by Mr. Luis Angel Lopez (Complainant). This complaint alleged a violation of the Federal Standards for Privacy of Individually Identifiable Health Information and/or the Security Standards for the Protection of Electronic Protected Health Information (45 C.F.R. Parts 160 and 164, Subparts A, C, and E, the Privacy and Security Rules) by the County of San Bernardino Department of Public Health (SBDPH). The Complainant alleged that on October 18, 2012 and January 31, 2013, he overheard workforce members from the Public Health Clinics of the SBDPH gossiping about his protected health information. OCR investigated this complaint as a potential violation of 45 C.F.R. Sections 164.502(a), the use and disclosure standard of the Privacy Rule and 164.530(c), the safeguards standard of the Privacy Rule. OCR has concluded its investigation and has determined that all matters raised by the Complainant, have been resolved through the voluntary compliance actions of the SBDPH.

OCR enforces the Privacy and Security Rules, and also enforces Federal civil rights laws which prohibit discrimination in the delivery of health and human services because of race, color, national origin, disability, age, and under certain circumstances, sex and religion.

The Privacy and Security Rules apply to covered entities, which include only: (a) a healthcare clearinghouse; (b) a health plan; or (c) a healthcare provider which transmits any health information in electronic form in connection with a transaction for which HHS has adopted standards.

In a letter dated June 21, 2013, OCR notified the SBDPH about this complaint. Mr. Ken Johnston, Division Chief, presented a response in a letter dated August 5, 2013.

Background

The Complainant stated that after the October 18, 2012 incident he informed Ms. Olympia Beteta, Clinic Supervisor, of the alleged disclosure, however, an investigation was not conducted and on January 31, 2013, a similar incident occurred. OCR provided technical assistance to SBDPH in a letter dated April 5, 2013(OCR Transaction #13-154985) regarding the October 18, 2012 incident. However, due to the recurrence of the alleged violation, OCR re-opened the Complainant's file and initiated this investigation.

OCR interviewed Ms. Beteta regarding the incidents. Ms. Beteta stated that although she was unable to substantiate specifically who was gossiping, as the Complainant did not have the name of the individual who allegedly made the disclosure, she did verbally admonish her staff regarding the incident to ensure that it does not happen in the future. Ms. Beteta also stated that she verbally reported the incident to her supervisor.

Use and Disclosure of Protected Health Information

Under the Privacy Rule, a covered entity, such as the SBDPH, may not use or disclose protected health information except as permitted by the Privacy Rule.¹ In general, the covered entity must obtain a valid authorization from the individual to disclose protected health information for purposes other than treatment, payment, or health care operations.²

In this case, OCR was unable to substantiate through a preponderance of the evidence whether an impermissible use or disclosure of the Complainant's protected health information actually occurred. Nonetheless, SBDPH took the following actions to ensure that it is in compliance with the Privacy Rule:

- As stated above, Ms. Olympia verbally warned her staff that they are not to discuss patient protected health information in a manner that does not comply with the Privacy Rule.

Safeguarding of Protected Health Information

A covered entity must have in place appropriate procedural, administrative, and technical safeguards to protect the privacy of protected health information against impermissible uses and disclosures by its workforce.³

In this case, the SBDPH has the appropriate safeguards in its HIPAA policy to restrict its workforce from impermissibly using and disclosing protected health information.

Conclusion

OCR has determined that the issue raised by the subject complaint at the time it was filed has been resolved through the SBDPH's voluntary compliance. Therefore, OCR is closing this complaint. OCR's determination as stated in this letter applies only to the allegations in this complaint that were reviewed by OCR.

¹ 45 C.F.R. § 164.502(a).

² 45 C.F.R. § 164.506.

³ 45 C.F.R. § 164.530(c).

Advisements

Under the Freedom of Information Act, we may be required to release this letter and other information about this case upon request by the public. In the event OCR receives such a request, we will make every effort, as permitted by law, to protect information that identifies individuals or that, if released, could constitute a clearly unwarranted invasion of personal privacy.

If you have any questions regarding this matter, please contact Megan Yelorda, OCR Investigator, at (213) 534-1436 (Voice) or by e-mail at Megan.Yelorda@hhs.gov. Please be advised that communication by unencrypted e-mail presents a risk of disclosure of the transmitted information to, or interception by, unintended third parties. Please keep this in mind when communicating with us by e-mail. When contacting this office, please remember to include the reference number that we have given your file. That number is located in the upper left-hand corner of this letter.

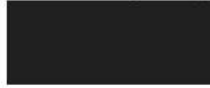
Sincerely yours,

A handwritten signature in cursive script, appearing to read "Michael Leoz".

Michael Leoz
Regional Manager

López' Third Letter to DHHS (Second Appeal)

Mr. Luis Angel López



September 23, 2013

Michael Leoz
Office of Civil Rights, Regional Manager
Department of Health and Human Services
90 7th Street, Suite 4-100
San Francisco, CA 94103

Dear Mr. Michael Leoz:

I am writing because I disagree with the conclusion reached in my case (case #13-159002) by the OCR investigator, Mrs. Megan Yelorda, and I am requesting a reconsideration. Mrs. Yelorda did not conduct a thorough investigation. She did not address my discrimination complaint and did not interview all the people who were involved. She only investigated the first incident, but not the second one. Furthermore, Mrs. Yelorda concluded that my complaints had been resolved through the voluntary compliance actions of the the San Bernardino Department of Public Health, but I never received an apology letter from them, which is what I requested.

I am also asking you to please waive the 30-day filing requirement because of two reasons, 1) I am disabled and my health has been poor, and 2) I tried to contact Mrs. Yelorda's supervisor, Mrs. Peggy Lee, on several occasions, since I first received Mrs. Yelorda's letter, on September 4, but she never returned any of my messages. I even called your number, (415) 437-8310, on September 18, because I needed somebody to explain to me how I could proceed with my complaint, and the operator told me that he would send an electronic message to Mrs. Lee. But she still did not respond. I was unable to speak with her until September 23, when she told me that I should write to you, instead, in regards to this matter.

At the beginning of her investigation, Mrs. Yelorda called me to get my statement of the facts. After she concluded her interview, she said that she believed me, and that she would then contact the clinic to get their statements. She never again contacted me to verify any information or clarify any of her questions.

In her report, Mrs. Yelorda states that Mrs. Beteta claimed that she was unable to substantiate specifically who was gossiping about me, on October 18, 2012, because I did not know the names of the people who were involved. It is true that I did not know their names, but I was very specific when I told her that it was the younger, female nurse assistants who were working in the Infectious Diseases clinic, on that day. I also told her that my doctors and the older nurses were not involved. She told me that she could find out, on the computer, who was working that day, and that she would let them know that

that kind of behavior was unacceptable. In order for her to admonish her staff, two things must have been true: 1) she had to know who was involved, and 2) she must have known that I was telling the truth and that that staff had made a mistake.

The second time I suffered from discrimination and was retaliated against, on January 31, 2013, I spoke with the supervisor of Mrs. Beteta, Mrs. Megan Ellis. Mrs. Ellis also told me that with the information that I had given her (the date and time when the incident happened, and the receptionist's window number) she could find out who were the people who were involved. But she also told me that she could not share that information with me. Mrs. Ellis never called me again, and I do not think this incident was investigated, like the first incident.

Mrs. Yelorda's investigation was incomplete. She failed to gather all the necessary evidence, from the people who were involved, in order to learn the truth. She seems to have been satisfied with Mrs. Beteta's explanation, and she never bothered to verify her information with me. She did not contact Mrs. Ellis to get information about the second incident, either, and she did not investigate it. Thus, without having interviewed the people who were involved in the first incident, and without having investigated the second incident, Mrs. Yelorda concluded that she was unable to substantiate, through a preponderance of the evidence, whether an impermissible use or disclosure of my protected health information actually occurred.

I am afraid to go back to the SBDPH for fear of retaliation, and I have been unable to see an HIV physician and treat my condition, since the beginning of the year. The first time I complained with the Office for Civil Rights, because my clinic chose not to investigate my complaints, I received a letter saying that my complaint was going to be resolved informally, even though I had been the victim of discrimination twice. I complained about this, and you agreed to open an investigation because you had jurisdiction over this case. However, Mrs. Yelorda, the OCR investigator, reached her conclusions without having ever interviewed any of the people who discriminated against me. She did not investigate the second incident and she did not address the issues of discrimination and retaliation. Therefore, I am asking you to please reopen my case, and I would like a written apology from SBDPH.

Sincerely,

Luis López

DHHS Third Reply (Answer to Appeal)



DEPARTMENT OF HEALTH & HUMAN SERVICES

Office of the Secretary

Office for Civil Rights
Washington, D.C. 20201

November 14, 2013

Mr. Luis Angel Lopez

Re: 14-168879 (in reconsideration of 13-159002)

Dear Mr. Lopez:

Thank you for your letter dated September 23, 2013, to the Office for Civil Rights (OCR) of the U.S. Department of Health and Human Services. You requested that OCR reconsider its determination contained in its letter originally dated on August 27, 2013, regarding your complaint against County of San Bernardino Department of Public Health (SBDPH), transaction number 13-159002. Your complaint to OCR alleged a violation of the Privacy Rule (45 C.F.R. parts 160 and 164, subparts A and E) that was promulgated pursuant to the Health Insurance Portability and Accountability Act of 1996.

Specifically, you allege that the covered entity impermissibly used and disclosed your protected health information (PHI).

Based on your request for reconsideration, we carefully reviewed the complaint file as well as the information contained in your correspondence of September 23, 2013. We affirm OCR's determination contained in its letter of August 27, 2013, in this case. However, we take this opportunity to further explain the basis for our determination.

This complaint was opened (13-154985) following OCR's determination in a prior complaint you filed against the covered entity. In that complaint, you alleged that certain of the staff at the covered entity had discussed your PHI in voices that could be overheard by patients in the immediate area, and by doing so revealed your HIV status. In that case, OCR provided technical assistance to the covered entity. Whenever OCR obtains information about a potential violation of the Privacy or Security Rules under the Health Insurance Portability and Accountability Act (HIPAA), OCR works with the covered entity to resolve the issues through informal means. See 45 C.F.R. § 160.312(a)(1). Thus, technical assistance was provided and the complaint was closed.

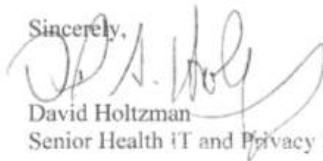
When you alleged that a second incident occurred in January of 2013, OCR again opened an investigation into the complaint. In this instance, OCR reviewed material provided by the covered entity, discussed the case with officials of the covered entity, and could not substantiate your claim of any failure to safeguard your protected health information. After receiving

assurances from the covered entity that even though no one recalled any incident involving you or your protected health information, the CE's official verbally reminded the staff about safeguarding PHI to protect health information. Therefore, OCR closed the complaint determining that the complaint had been resolved informally.

In your request for reconsideration letter, you asserted that OCR failed to investigate allegations that you were discriminated against by the covered entity. In this instance, you did not articulate a complaint of discrimination because there was no information provided alleging different or unequal treatment by the covered entity based on race, color, national origin, age or disability. If you have such evidence and wish to file a new complaint, you may provide written information to this office. Complaints must be filed within 180 days of the date that the alleged conduct occurred.

I regret that we were not able to assist you by reopening this case. However, OCR's decision is correct and consistent with the Privacy Rule. I hope this information assists you in understanding the reasons for our determination in this matter.

Sincerely,



David Holtzman
Senior Health IT and Privacy Specialist

cc: Michael Leoz
Regional Manager
OCR Region IX

López' Fourth Letter to DHHS (Complaint against Office for Civil Rights)

Mr. Luis Angel López



December 11, 2013

Michael Leoz
Office of Civil Rights, Regional Manager
Department of Health and Human Services
90 7th Street, Suite 4-100
San Francisco, CA 94103

Dear Mr. Michael Leoz:

I am writing you to appeal the decision of Mr. David Holtzman and re-open my case (case #13-159002). In his letter from November 14, Mr. Holtzman does not give a good and logical reason for his decision to not reconsider my case. **He did not take the time to study and fully understand my case and rejected my request to reconsider OCR's decision, which is neither correct nor consistent.** I would also like to formally complain about the way in which my complaint has been handled by OCR. When Mrs. Megan Yelorda first called me to learn about what happened to me, she said that she believed me and that she believed that the incidents had actually taken place. However, she never bothered to check the veracity of the information that she got from the San Bernardino Public Health clinic, and decided to close my case, claiming that she "was unable to substantiate through a preponderance of the evidence whether an impermissible use of disclosure of the Complainant's protected health information actually occurred," even though she never interviewed any of the people who discriminated against me. **I expected more professionalism from the OCR investigators, but I have been very disappointed.** I am not satisfied with any informal resolution, in which you provide technical assistance to the clinic. What I need is a written apology from the San Bernardino Public Health clinic.

Mr. Holtzman did not understand my complaints and got the dates wrong.

There were two incidents that took place at the San Bernardino Public Health clinic. The first one happened on October 18, 2012, when some nurses were gossiping and making fun of me, in one of the patient's rooms. The second incident took place on January 31, 2013, when one of the nurses blatantly violated HIPPA laws by disclosing my HIV status to the receptionist and other people, in the lobby area, because she thought that I could not see her and was not going to find out about it.

Thus, in one paragraph, Mr. Holtzman claimed that OCR provided technical assistance to the clinic to resolve the first incident, when he is actually describing the second incident. He states that "[I] alleged that certain of the staff at the covered entity had discussed [my] PHI in voices that could be overheard by patients in the immediate area, and by doing so revealed [my] HIV status." In the next paragraph, he goes on to

say that the second incident, which indeed took place in January of 2013, had been closed after OCR "received assurances from the covered entity that no one recalled any incident involving [me] or [my] protected health information." Confusing the two incidents shows how careless he was when he reviewed my case. Furthermore, he contradicts himself and claims that the same incident, the one which took place on January 31, 2013, was both resolved by providing technical assistance to the clinic and was closed because the staff could not remember any incident.

According to Mr. Holtzman, OCR investigated the second incident that took place on January 31, 2013. However, he claimed that no one from the clinic "recalled" any incident involving me. First of all, he does not give the names of the people that OCR interviewed in regards to this incident, which shows that he is not interested in confirming the facts and finding out the truth. I tried contacting your office and spoke with Mrs. Xenia, on November 20, 2013. But she did not know the names of the people who Mr. Holtzman was referring to, either. And second of all, not remembering an incident that they caused is not a good excuse for OCR to close my case.... OCR just took for granted their testimonies and did not bother to check their veracity.

When the second incident took place, I called Mrs. Christy Coute, at 760-956-4487. But she said that she did not know what they could do in that situation. Some minutes after that, I received a call from her supervisor, Mrs. Megan Ellis, who got all the information about the incident from me, and said she would investigate the case. She also said that she could not share any information with me. I am appalled to learn that neither Mrs. Ellis nor Mrs. Coute "recalled" the incident.

In his letter, Mr. Holtzman also claimed that I did not articulate a complaint of discrimination in my last letter, and he advised me to file a new complaint if I had been treated differently by this clinic. I do not think I need to re-state the facts every time I write to you, like Mrs. Xenia suggested. I exposed in great detail the discrimination that I suffered at the San Bernardino Public Health clinic, on October 18, 2012, in the first 4-page letter that I sent to you, on February 4, 2013. Some nurses were gathered in one of rooms, gossiping and making fun of me because I am HIV positive and suffer from psychological problems. They were also making fun of me because, according to them, I "always wear the same old clothes," because I am disabled and unable to work, and do not have the money to buy new clothes. If Mr. Holtzman was really interested in helping me and finding out the truth, he would have taken the time to study my case and review all the information that I have provided to you, before making false claims that I did not articulate a complaint of discrimination.

I do not need to file a new case with OCR to investigate my complaints of discrimination and the violation of my protected medical information, like Mr. Holtzman suggested. What I need is a professional and impartial investigator who will take my case seriously and is interested in finding out the truth and doing justice. The SBPH clinic committed serious violations of my patient's rights, and I am not satisfied with any informal resolution. I do not feel comfortable going back to this clinic because I will not

put my health care in the hands of people who do not care. Therefore, I have been unable to see an HIV specialist, in almost a year, because my complaint has not been resolved satisfactorily. The clinic needs to stop denying that the incidents occurred and needs to be responsible and take steps to ensure that nothing like this ever happens again. I also want a written apology from the San Bernardino Public Health clinic for the bad treatment that I endured.

Sincerely,

Luis López

Negligence or Corruption

The Department of Health and Human Services has not responded to my last letter. Instead, on March 14, 2014, I received a call from a supervisor, Mrs. Jerry Davis, who stated that she could not help me and that OCR couldn't do anything anymore because it had already closed my case. She said that she did not know the names of the people that Mr. David Holtzman interviewed and that I could not speak with him, because he no longer worked at the DHHS. Mrs. Davis also informed me that Mr. Holtzman had not left any notes in regards to his investigation. However, I had tried contacting Mr. Holtzman, on January 6, 2014, and I was told that he would return my call within 48 hours. He failed to do that...

I also complained to Mrs. Davis about the way in which OCR had handled my case, without observing the guidelines on the OCR Case Resolution Manual. But she just stated, "I am not going to discuss our rules with you." She only recommended that I write a letter of reconsideration to appeal my case. I told her that I already had done that, and reminded her that that is why she was calling me... Then she said that she was going to give my information to her manager, Mrs. Illiana Peters, in case she wanted to call me. But she said that she could not give me her phone number so that I could call her myself, when I asked for it because I needed to speak with somebody who had the authority to do something in regards to my complaint, and not waste my time with somebody who "could not do anything." Mrs. Peters has not called me yet...

Is this negligence or corruption in the Office for Civil Rights: Department of Health and Human Services?

Federal Bureau of Investigation

“Do not pervert justice;
do not show partiality to the poor
or favoritism to the great,
but judge your neighbor fairly.”
(Leviticus 19:15)

López' Letter of Complaint

Mr. Luis Angel López
[REDACTED]

July 15, 2013

Office of the Inspector General
U.S. Department of Justice
950 Pennsylvania Avenue, N.W.
Room 4706
Washington, D.C. 20530

Dear Sir or Madam:

I am writing to complain about the way in which I was treated by an FBI agent at the Riverside office, in California. On June 4, 2013 I filed a complaint with the Federal Bureau of Investigation for civil rights violations against myself. I have been harassed and defamed by Environmental Systems Research Institute and some club owners, which include The Abbey and Club Here, in West Hollywood. On June 15, I went back to the FBI office, in Riverside, to learn more about the status of my complaint. But this time **the FBI agent that saw me discriminated against me and intimidated me.**

I complained with the FBI because there are people who have been hacking into my computer and defaming me. The FBI agent asked me who was hacking into my computer. I proceeded to tell him that several organizations had hacked into my computer, including my ex-employer, ESRI. **He immediately defended ESRI** and said that it was in business to make money and not to hack into people's computers. **He assumed that I had a grudge against my ex-employer, and said that the FBI could not open an investigation just because people were upset because they had been fired.** He said that the FBI received many cases and usually **investigated only multi-million dollar cases.** Not only has ESRI hacked into my computer, but it has also stolen my software.

I also tried to tell him that after ESRI wrongfully terminated me, it continued to harass me by following me to my school, at Chaffey College, in Rancho Cucamonga, then to my local church, St. Catherine of Siena, in Rialto, and finally to a spiritual center, called Mahikari, in Los Angeles, CA. They installed secret video cameras in these places and videotaped me without my consent. He refused to believe me and said that people normally do not do that. **He implied that I was insane and that I was just imagining that people were harassing me.** He said that he needed concrete evidence in order to open an investigation and refused to listen to me anymore. I told him that I had concrete evidence and that I could bring it to him. He said that I first needed to take my computer to a forensic expert and then he would look into it. I told him that I did not have money to pay for that service and that that is why I had requested the assistance of the FBI. **I asked him for his name and his supervisor's name but he refused to give me either one.** He said that if I wanted to complain I could contact my congressman and reference him by the date. I was there at 3 pm, on July 15. He then walked out and turned off the room's lights. I went to the

front desk and asked the receptionist how I could file a complaint against this agent. He came up to the front desk and threatened me and said that if I did not leave the office he was going to call the police. The receptionist did not want to speak with me anymore and I left.

I contacted the FBI because my civil rights have been violated by ESRI and some club owners and I want it to stop. But instead I encountered a condescending agent who did not take the time to listen to my concerns, but kept interrupting me and telling me that I was imagining things. I have suffered very much because of the harassment that I have endured and I want my complaint to be taken seriously. I may not be a multi-millionaire but my life is in danger because of the actions of this people, and I do not appreciate being threatened by somebody who is supposed to be enforcing the law.

Sincerely,

Luis Angel López

cc: FBI Los Angeles Office
cc: FBI Riverside Office

US Department of Justice Reply



U.S. Department of Justice

Office of the Inspector General

Investigations Division

1425 New York Avenue NW, Suite 7100
Washington, D.C. 20530

August 19, 2013

Luis Angel Lopez
[REDACTED]

Dear Mr. Lopez:

The purpose of this letter is to acknowledge receipt of your correspondence dated July 15, 2013. The matters that you raised are more appropriate for review by another office or Agency. Therefore, your complaint has been forwarded to the following office:

Federal Bureau of Investigation
Inspection Division
935 Pennsylvania Avenue NW
Washington, D.C. 20535
(202) 324-3000

Any further correspondence regarding this matter should be directed to that office.

I hope this answers any questions you have relative to this matter.

Sincerely,

Office of the Inspector General
Investigations Division

FBI Reply



U.S. Department of Justice

Federal Bureau of Investigation

Washington, D. C. 20535-0001

September 6, 2013

Mr. Luis Angel Lopez



Dear Mr. Lopez:

Your complaint letter dated July 15, 2013, to the Department of Justice, Office of the Inspector General, was forwarded to the Initial Processing Unit (IPU), Internal Investigations Section (IIS), Inspection Division (INSD). The IIS/INSD is the FBI entity responsible for investigating allegations of serious misconduct or criminal activity on the part of FBI employees.

In your complaint, you stated you were discriminated against and intimidated by an FBI agent when you filed a civil rights violation complaint at the FBI Riverside, California office. You alleged the FBI agent argued with you and accused you of having a grudge against your employer, and further stated the FBI could not open an investigation just because people were upset that they had been fired from their job. You asserted you had a legitimate complaint of being harassed and defamed, but that you were treated with disrespect by the FBI agent when you attempted to report the matter.

The purpose of this letter is to inform you the IPU/INSD has reviewed your allegations and has determined that **this matter does not warrant the initiation of an administrative investigation in that no FBI subject was identified.** Therefore, no further action will be taken by this office.

Sincerely,

Sandra A. Bungo
Unit Chief
Initial Processing Unit
Inspection Division

Respect Justice

When I complained to the FBI, I was very clear, in my letter, when I stated that the FBI agent who discriminated against me refused to give me his or his supervisor's name and threatened and forced me to leave the office when I asked the receptionist how I could file a complaint. However, in her reply, Mrs. Sandra A. Bungo, stated that the reason why the FBI was not going to investigate my complaint was because I had not provided them with the FBI agent's name...

Mrs. Bungo also decided that she simply was not going to answer my phone calls or return my messages. I was trying to reach her so that she could answer my questions. After many attempts of contacting her, I finally spoke with another person from the FBI headquarters, in Washington D.C., who directed me to the FBI office in Los Angeles. But when I got there, they refused to let me enter the building because they said that I did not have an appointment. At that moment, I called them and spoke with a lady who told me that the FBI did not investigate cases of Cyber Crime. I corrected her and told her that the FBI website showed that they did investigate not only Cyber Crime but also Civil Rights crimes and White-Collar Crimes. She then told me that the FBI did investigate Cyber Crimes, but only when a company was the victim, not when that company was committing the crime!

So the government doesn't care when the rich are committing crimes against the poor and innocent. The men in power are only interested when multi-million dollar companies are the victims. They are supposed to enforce their laws, but instead they abuse them and oppress the poor.

My brothers, show no partiality as you hold the faith in our Lord Jesus Christ, the Lord of Glory. [Do not] make distinctions among yourselves and become judges with evil thoughts. Listen, my beloved brothers, has God not chosen those who are poor in the world to be rich in faith and heirs of the kingdom, which he has promised to those who love him? But you have dishonored the poor man. Are not the rich the ones who oppress you, and the ones who drag you into court? Are they not the ones who blaspheme the honorable name by which you were called?

If you really fulfill the royal law according to the Scripture, "You shall love your neighbor as yourself," you are doing well. But if you show partiality, you are committing sin and are convicted by the law as transgressors. [...] So speak and so act as those who are to be judged under the law of liberty. For judgement is without mercy to one who has shown no mercy. Mercy triumphs over judgement. (James 2:1-13)

Therefore, respect justice. Do not abuse your power nor deny the rights of the poor. Otherwise you become accomplices of criminals.

Father, Forgive Them

Poor miserable souls that laugh at the devil's evil deeds in the House of God. How can you be so blind that you are unable to distinguish good from evil? You have hardened your hearts with so much evil. And woe to those hypocritical religious people who do not respect the sacred things of God! How many souls get lost because of you and how much pain you cause our Father!

Evil is always stalking good. It is like the darkness that prowls around the Light, waiting for it to go out. This is how the devil seeks the damnation of all souls in order to make God suffer. It is a horrible being full of hatred and malice. Those who do not recognize him are easy prey of his lies. They forget to serve God and fall into the devil's traps. The world dazzles and seduces them with false illusions.

Souls without love and without devotion, souls full of egoism and self-love, souls full of pride and arrogance, souls full of deceit and hypocrisy [...] My Heart cannot bear this. [...] How can they sit on the promised throne of judgment to judge the world, when their guilt is greater than the guilt of the world? There is neither penance nor atonement. O heart, which received Me in the morning and at noon are all ablaze with hatred against Me, hatred of all sorts! O heart specially chosen by Me, were you chosen for this, to give Me more pain? The great sins of the world are superficial wounds on My Heart, but the sins of a chosen soul pierce My Heart through and through... (Saint Faustina)

Pride made Lucifer, the most beautiful and beloved angel of God, fall. And it keeps making so many unwary souls stumble... "Tell them that their actions displease me very much." (Heavenly Father) It is not possible to serve God and money at the same time. But you, instead of repenting and correcting your mistakes, lie so that nobody finds out the truth and punishes you. Fear God's Judgment instead.

But God's servants who know Satan flee from him and find refuge in the loving Heart of their Lord. The devil is astute and knows very well that he cannot make those faithful souls fall. That is why he hates them more than any other and torments them in a thousand ways. He cannot stand that God loves them so much. Since he has no power over them, he uses the world to try and destroy them and prevent them from fulfilling God's will.

Satan: Even in Your house I can defeat you!

God: You have not defeated me.

Love is really stronger than hatred. O wonderful Love that can do anything and forgives everything. Nothing is impossible for you! If the poor wretched souls knew you... They would

fall in love with You and never again suffer.

Therefore always strive to lead your lives humbly and ask God to give you a pure heart so that you may be pleasing to Him. How beautiful it is to be able to imitate the Saints! Happy are the ones who follow their example and keep God's Commandments, because they will be called sons and daughters of God. Therefore live always in the Light so you may be very happy, and do not fear the darkness. Remember that God loves you very much and does not want any of His children to get lost. Stop offending Him so much so you do not suffer later. May God bless you always and may His Love and His Peace reign in your hearts.

The House of God is a House of Prayer

I will return to my Father's house when you recognize and repent for all your sins. "It is from them that a powerful flame of love and sacrifice should burst forth. And if they do not repent and become enkindled by their first love, I will deliver them over to the fate of this world..." (Saint Faustina) While you continue denying and hiding the truth, a great guilt will weigh heavily on your hearts for all the bad things that you did against me and all the suffering that you caused me, and you will not have peace nor happiness.

Temptations to sin are sure to come, but woe to the one through whom they come! It would be better for him if a millstone were hung around his neck and he were cast into the sea than that he should cause one of these little ones to sin.
(Luke 17:1-2)

I remember I used to go to church after I served God in the Mahikari Dojo. The other people, who were also supposed to serve God, had made me so sick and I suffered so much. I begged St. Joseph to watch over me like a father, as he watched over the baby Jesus. I felt so lonely and vulnerable. I begged him to not let me get lost in all that terrible darkness.

God knows of my bitter torment. The devil tempted me, lied to me, and made me believe that I had lost the love of my Beloved. I thought the gates of Heaven were closed to me forever and that I would never see Him again. I just wanted to die. There was no reason to keep on living. I yearned for death, but not even she took pity on my wretched soul.

I needed so much to be close to God. But I was very sick and I could not even go to His house anymore. I was very afraid. The devil, that evil monster, tried to turn me against the people that I loved the most, and he also tried to turn them against me. I thought I was lost. But I never stopped praying, even if the servants of God did not let me be at peace, in the house of my Father. I never lost faith and God never abandoned me, His servant.

The Devil's Tactics

*Remember that you must never be afraid,
because I am always watching over you.
- Heavenly Father*

The devil thinks that if he can make the whole world hate us, through lies and deceptions, he will defeat us. He doesn't understand that we are not of the world, but of Christ, and that the battle against evil only makes us stronger because Christ gives us the strength to defeat it so that His Glory may shine triumphantly forever. "If the world hates you, know that it has hated me before it hated you." (Jn 15:18)

ESRI tried to turn everybody against me. Those evil people lied and deceived my little brothers and sisters that I loved so much and protected with my life. They even came to my neighborhood to turn my neighbors against me so that I wouldn't have peace even at home. They wanted me to be alone, without friends and people who loved me. Because of them, many people got lost... But they didn't care, because they were already going to hell anyway.

It is sad to see that they have not learned anything yet and continue to do what is evil. Out of the hatred in their hearts, they try to isolate me by lying to people and defaming me. I come from God and He is always with me, protecting me. The more harm they do to that innocent people, the more they will suffer.

ESRI's evil plans failed, because I am never alone. God is always watching over me, His faithful servant. When they made me suffer, God was there to console me. And if I cried, my tears were a a pleasing gift to Him. Their evil only served to make me stronger, as I fought for God's love and the happiness of my little brothers and sisters. "I allowed you to go through this so you may learn to defend your brothers and sisters against the forces of evil." (Heavenly Father) God is good and He never abandons us.

January 25, 2010

To whom I never wanted to hurt

Luis Angel López

*For every time I have offended you,
I want to apologize today.
I have made many mistakes
and have suffered greatly for love.*

*But you don't deserve any suffering.
And that's why to God I pray:*

*May you have peace and fly freely,
may your heart never know any sadness,
may you find what you were looking for
and may it bring happiness to your life.*

*But if clouds have gathered in your eyes,
tomorrow love will blossom once more.
May a smile be drawn upon your face,
like the rainbow paints the sky with color.*

*I believe your soul will rejoice,
when you sing a new tune
that tenderly caresses the wind
in some warm afternoon.*

*Swiftly, like rivers, we keep on running
to an ocean of perfect tranquility.
An immense light that embraces you
is the beginning of everlasting joy.*

God Forgives But They Do Not

*Why do you worry about what people say,
if I already forgave you?
- Heavenly Father*

I apologized a long time ago to the people that I sinned against. God forgave all my sins and I hope that they did too. However, one does not need to apologize to whom one has never hurt.

- "He apologized to the ones that he hurt, but he doesn't want to apologize to us because he's never hurt us."
- "I know what you mean. But don't say that because you sound really bad."

Those proud people that like to judge only seek power. It is them the ones who have sinned, not only against me, but also against God, returning evil for good. They like wickedness and they have fun humiliating me and defaming me. But they can't see the truth because their hearts are full of hatred. They justify their evil deeds alleging that I have also sinned. God forgives, but they do not.

There are people who wonder when I will fulfill the missions that God entrusted me. But it is they themselves the ones who have stopped me from serving my Lord. Many of them do not believe in God and they don't respect His house either. The House of God is a house of prayer and a refuge for all sins, the sick and the afflicted. But they did not let me be close to Him when I wanted to sing to Him and serve Him, and now they judge me and make fun of me if I fall into temptations. And when I wanted to help the sick, they came to the Mahikari dojo with their evil intentions to disturb my peace and they made me suffer very much. I got sick again and was unable to serve my brothers and sisters anymore. Meanwhile, that people made fun of the harm that they had done to me. Instead, take advantage of God's mercy and go and receive His light. After that, I wrote a story to God so I could help my little brothers and sisters. But they tried to steal it and I could not finish it anymore. And when I didn't let them steal it, they tried to boycott it.

Poor faithless people! When will you see the Light? Stop being deceived by the devil. God is very merciful and He doesn't want to see us suffer. Fight for His love! Repent for all your sins and return to Him with a humble and sincere heart so He may forgive you and you may be happy. "Love each other as I love you." (Jesus Christ)

I have already forgiven you and I beg God for all of you. I do not surrender either and I keep fighting for our Father's happiness. God's plans are perfect and His will is always done.

May 19, 2014

Who are You to Judge?

*I want everybody to know
how much I love my child.
- Heavenly Father*

I come from God and serve my Lord faithfully. I have loved my enemies and sowed happiness in the hearts of men. But you don't even have to believe in God to see when a deed is good. One cannot be good and evil at the same time. One is either good or evil. Therefore, do not call evil what is good, nor good what is evil. Do not speak against the Holy Spirit of God.

"For all who have sinned without the Law will also perish without the Law, and all who have sinned under the Law will be judged by the Law. For it is not the hearers of the Law who are righteous before God, but the doers of the Law who will be justified." (Rom 2:12-13)

How can I do you any harm, if I have always loved you, prayed and begged God for you! But while I protected you, you did do bad things against me and defamed me, turning many away from the Light and into the darkness... Of this, God is my witness. But one does not seek his own glory, but the glory of the One who sent him. Our merits are not even counted, because God's Mercy is much greater than all our sins. "I will have mercy on whom I have mercy, and I will have compassion on whom I have compassion." (Rom 9:15) He has seen that I am innocent and have a pure heart. Therefore, who are you to judge what God has already forgiven? Who are you to judge when your sins are much worse than mine? You don't even know the Truth and you get lost in your own lies. If He had not forgiven me, I would've fallen from grace and I would've lost His light, like the fallen angels. If He had not defended me, my enemies would've killed me. Then, in the same way that you judge, you too will be judged.

May 6, 2014

Where are the ones who accused me?

Who shall bring any charge against God's elect?

It is God who justifies.

Who is to condemn? (Rom 8:33-34)

Where are the ones who accused me? If they have something against me, why do they not have the courage to tell me in my face how I have sinned against them, instead of defaming me and making fun of me behind my back? I don't even know them. But my Father who loves me does know me and He knows that I work in the Light and do His most holy will. If you do not have anything to fear, get closer to the eternal divine fire and let God judge, between us, with the Truth. "I will have mercy on whom I have mercy, and I will have compassion on whom I have compassion." (Rom 9:15)

Happiness or Death?

You imitate ESRI in all their sins and all their errors.
But when they are finally thrown into the abyss,
will you follow them too?

False prophets do not speak the truth nor serve God.
I only brought you the beautiful message of
love and hope that my Lord Jesus Christ gave me for you,
so that you could be happy.

But you call me crazy and make fun of me
for believing in God's promises and daring to dream.
It pains me so much to see you dragging your chains
and getting lost in the darkness.

If you want to end up badly, just stay on your path.
But if you want to be happy and have eternal life,
return to God and stop offending Him.
Carry your cross and follow the path of the Lord.

Jesus Christ, my Beloved

Mandy

*I want to turn into nothingness
so that You may be everything in me, Lord.
My Love, my Fantasies, my Hope, my Joy.
Just as the foam caresses the sea,
I want to caress You with my tenderness.*

*You know that You are Lord and Owner of my heart,
and that everything that I have belongs to You.
May Your will be fulfilled in me always.*

*All the suffering that you have given me
I have loved, dreaming of Your happiness.
Now I want to thank You
for having also given me my life.*

*You sent me to suffer for them,
and I have loved and protected them always.
Do not count their sins and forgive them.
One suffers so much when one loves.*

*Let me die of love for You, my Beloved.
And when You let me go back to Your side,
let me be forgotten too,
while You live in their hearts forever,
as You have always lived in me and I in You.*

You Like to Play with People's Hearts

I am a Sinner who Loves God, but What are You?

You like to twist reality, don't you? You like to play with people's hearts and manipulate them to your own advantage. You have shown them some videos of me to disgrace me and make them lose faith. I am a sinner, but what are you? You told them many things, but you forgot to tell them the truth. Show them all the facts. Be honest with them. Show them ALL my videos; especially the one you made on June 22, 2006, the day you tried to kill me. I'm sure they'd like to see that one, too! No, they wouldn't be able to see our Lord Jesus Christ, because He forbade you to videotape Him. You claimed you would've used it to make people believe, but He knew that you really would've used it to start wars in His Name. But they will still be able to learn what kind of people you really are. Your hearts are full of evil.

So you claim the video doesn't exist... And yet, you followed me everywhere to harass me and videotape me, without my consent, after you fired me. Is it that hard to believe you were also videotaping me at work? Why did you fire me, again? But you would never show it to them, would you? You would rather destroy it than let anybody see it, because people would believe and be saved. No, you want to be able to control them, and keep up appearances. But it doesn't matter, because they will still know the truth. And because you rebelled against God, His glory will be even greater now. Destiny is not in your hands. You have not repented yet and your time is running out.

Woe to You, Evil Doers! The Day of Justice is Near

When the day finally comes,
will it surprise you doing your evil deeds in the dark
or will you have already repented?

You will never again deceive anybody.
Who will still want to follow you and be like you?
If everybody who sees what you have become will be horrified.

I have the power to destroy all of you, but I let you make fun of me and harm me for the glory of God. God didn't forsake me when He sent me to this world to suffer for you; He gave me the power to defend myself against evil people, like you, who wanted to harm me. But I forgave you and have never hurt you. "He would never [hurt you] because he loves all of you." (Jesus Christ) In my heart, there is only love and there are no feelings of vengeance; I would never think of hurting another human being, like you have done.

For though we walk in the flesh, we are not waging war according to the flesh.
For the weapons of our warfare are not of the flesh but have divine power to
destroy strongholds. We destroy arguments and every lofty opinion raised against
the knowledge of God. (2 Co 10:3-5)

Even though you have hurt me so much, I would beg my Father, day and night, to forgive all your sins so you could be saved, just like when I was going to sacrifice my life for you, so you could have eternal life and be happy. "He wants all of you to go to Heaven, and you want him to go to hell. Who do you think I'm going to listen to?" (Jesus Christ) But God didn't allow me to do that then, because he knew how much evil you had in your hearts. You rebelled against Him and have deceived everybody, causing many people to get lost. God doesn't forgive that. My Father will judge you for all your sins.

You Have Forsaken God

If he is good, why was there fire in his eyes?
- ESRI

*Because he was looking into your soul.
He showed you hell,
and now he is showing you Heaven.
- Jesus Christ*

Your evil deeds that once made you laugh,
will turn into your worst nightmare,
a most terrible torment:
Your soul being tortured for all eternity.

Your happiness will turn into bitterness.
Your laughter will turn into cries of despair,
as your pleas for mercy get lost,
in that endless desolation,

where the souls forget their humanity,
amidst the torments of hell.
There is no peace nor love,
and nobody to comfort you
because you have forsaken God.

He allowed me to see that horrible pit,
and I feel so sorry for you.
*-Father, why do you allow people to go to hell?
-Because that is what they chose.*

That is what you chose...
But I do not wish that for anybody;
not even my worst enemy.
Our Father suffers very much
when a soul gets lost.

And yet, you will not repent...